

# **Rplus Management Software**

## **User Manual**

Thanks for using our products.

Please read this user manual carefully before using the product so as to make sure you have a good experience for our products.

### **Statements:**

The product image in the manual is only for reference;

Without permission, please do not quote contents of the manual;

This document will not be upgraded regularly if there any version update or change.

The manual is only for guide purpose. All statements, information and suggestions don't constitute any ostensive or implicit assurance.

If any upgrade for the manual, we will not keep informing and don't take responsibility for loss which cause by error of the manual.

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# 1 Abstract

This user manual mainly introduce the usage of the Zero Client Rplus software, including Hmanager. Users can know well basic functions and operations of the product through reading manual.

The abstract mainly includes:

## 1.1 Purpose

The manual mainly introduce how to use the management software of Zero Client Rplus . After through reading this manual, the administrator can use the software correctly, and make the whole system more efficient and running steadily.

## 1.2 Target group

The user manual aim to administrators who use the management software of Zero Client Rplus. They will accomplish the followings by reading manual.

Monitor the usage of the server resources,manage zero clients,firmware upgrade with one key,diagnostic system

This manual don't state installations of the software and hardware, or Windows basic operations.

## 1.3 Basic content

The manual includes the following chapters and appendixes.

“Abstract” simply introduce purpose, target group and basic content of manual.

“Hmanager” mainly introduce specific usage for Hmanager software

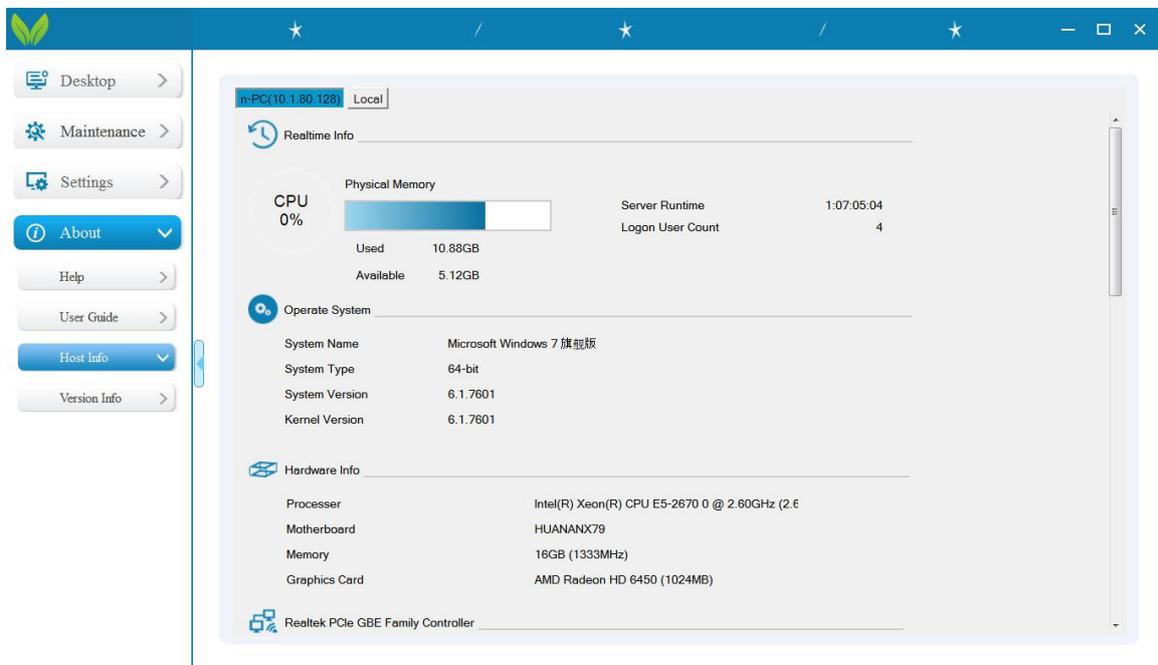
## 2 Hmanager Software

### 2.1 Hmanager Introductions

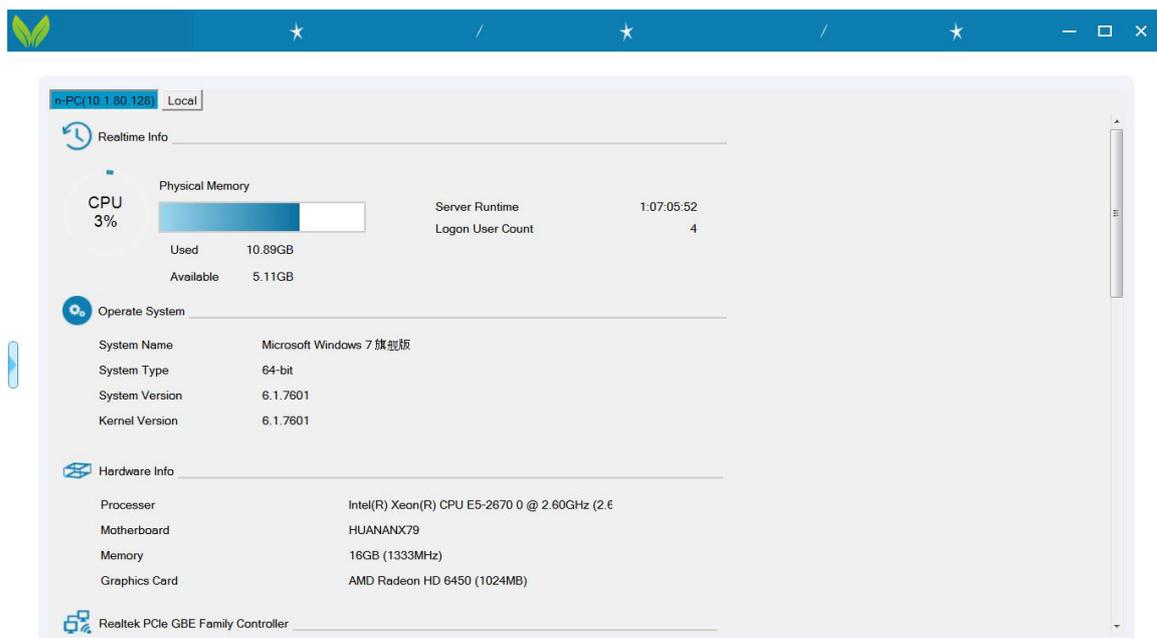
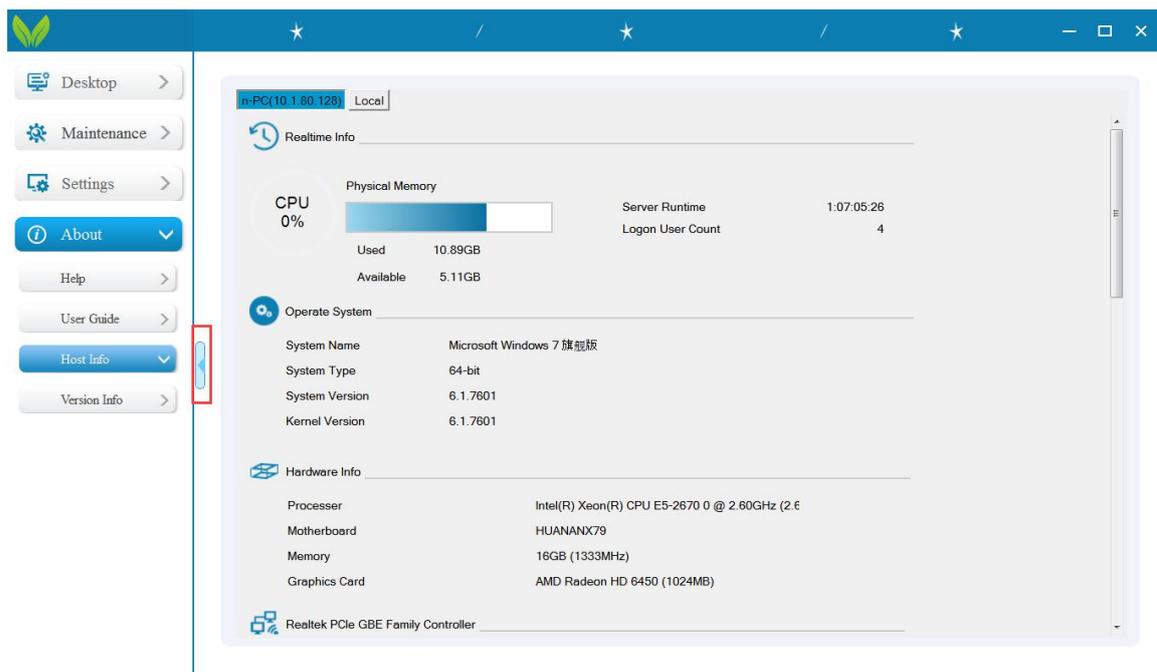
Hmanager offer management service for Zero Client.Four parts are included : desktop management, Maintenance, Operating System Setting and About.

### 2.2 Desktop Management

Double click Hmanager and insert password(default password:admin), then enter program interface.

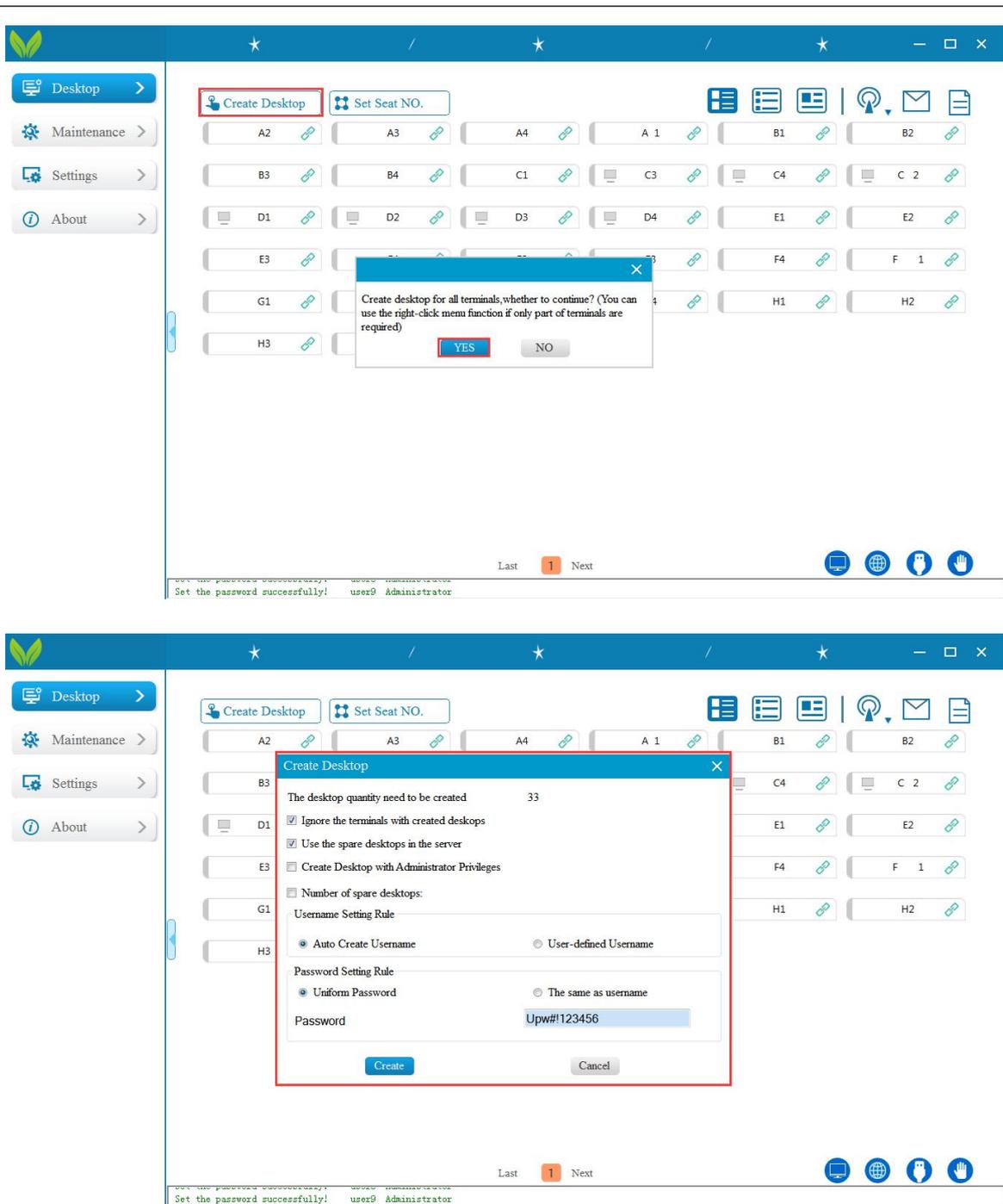


Click the button above , the left menu bar can be hidden.



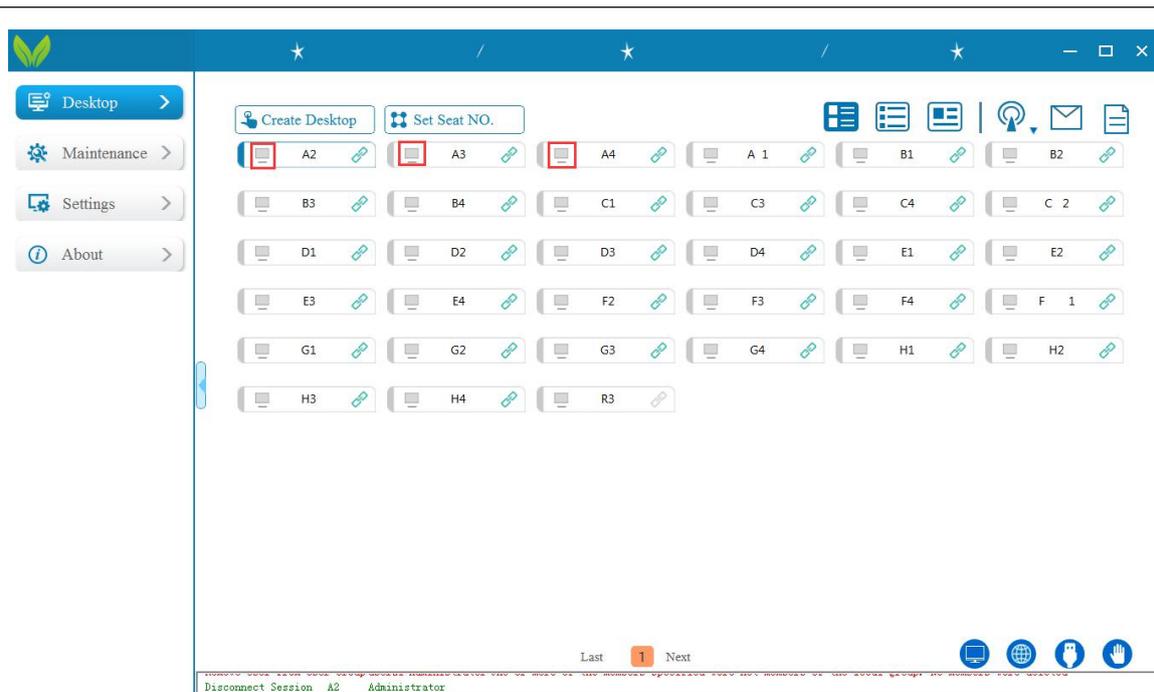
2 steps are required for Zero client log in to server.

Step 1: Click “create desktop”.

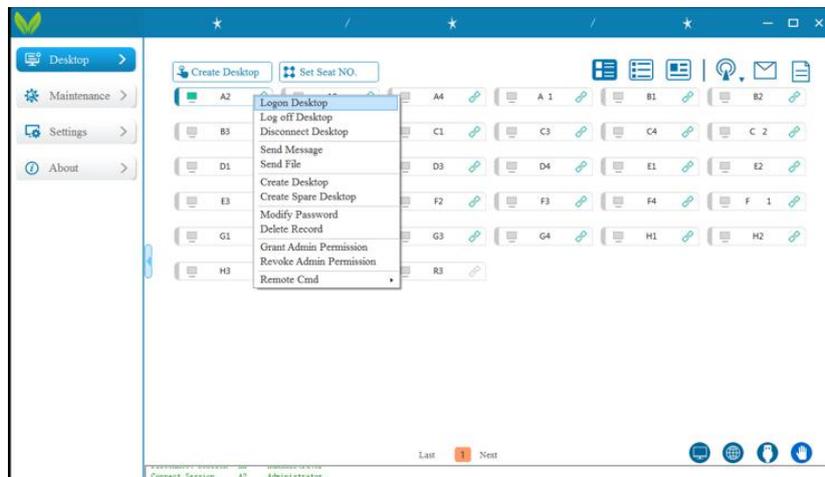


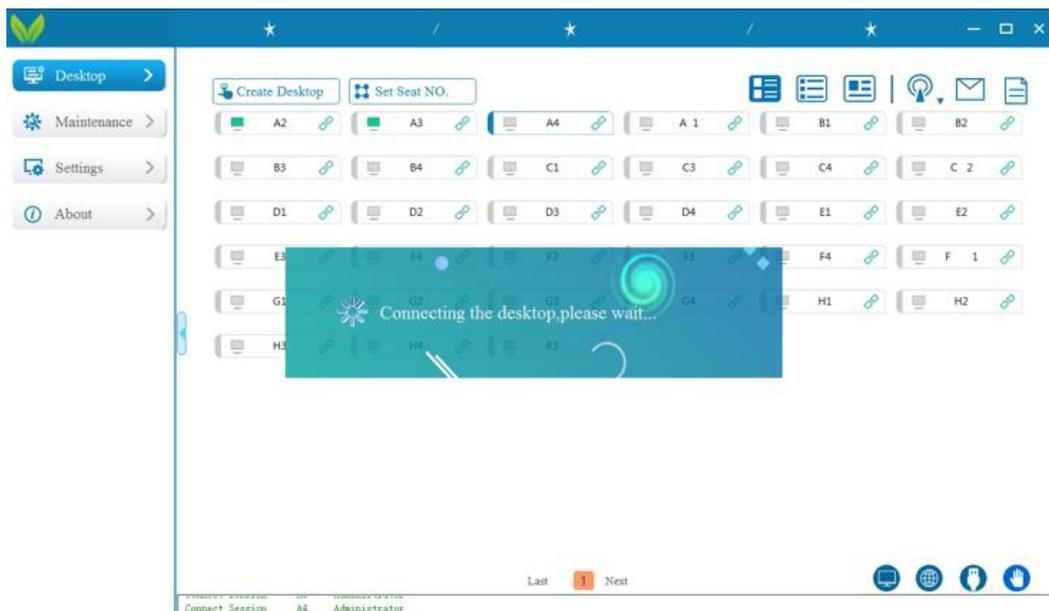
You can create a desktop with administrator privileges, and you can also customize the username and password for generating the desktop.

Gray computer icons appear after creating desktop.



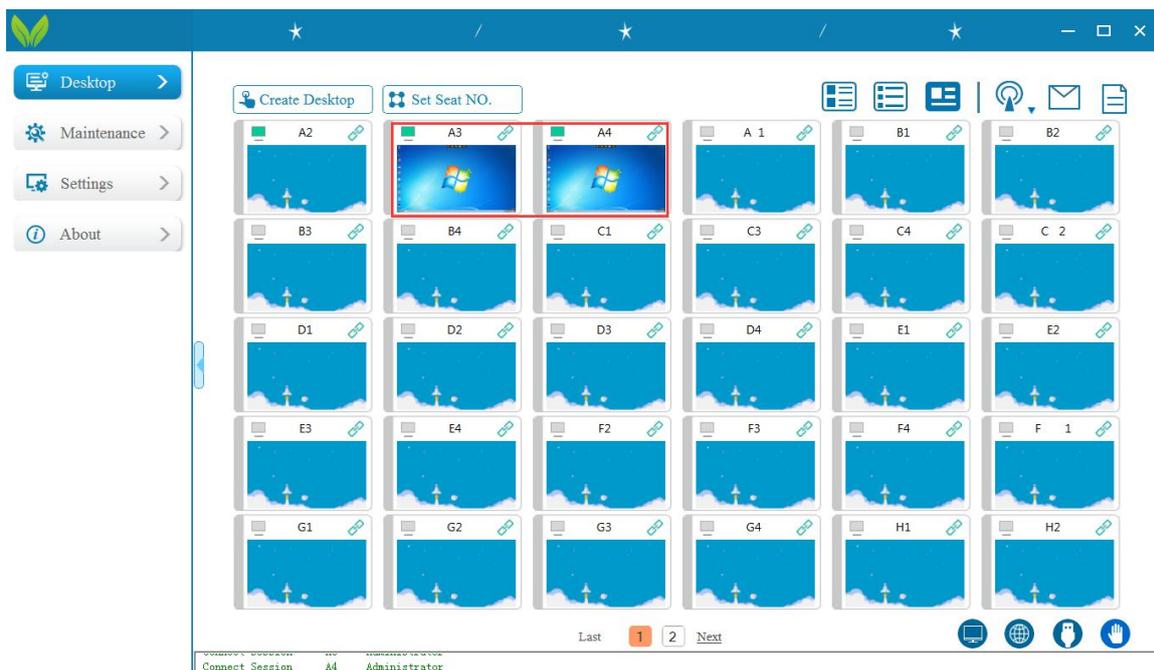
Step 2: Logon desktop: Choose all zero client(Ctrl+A),by right-click on mouse to logon.(It may require long time to logon for the first time. Please wait with patience.)



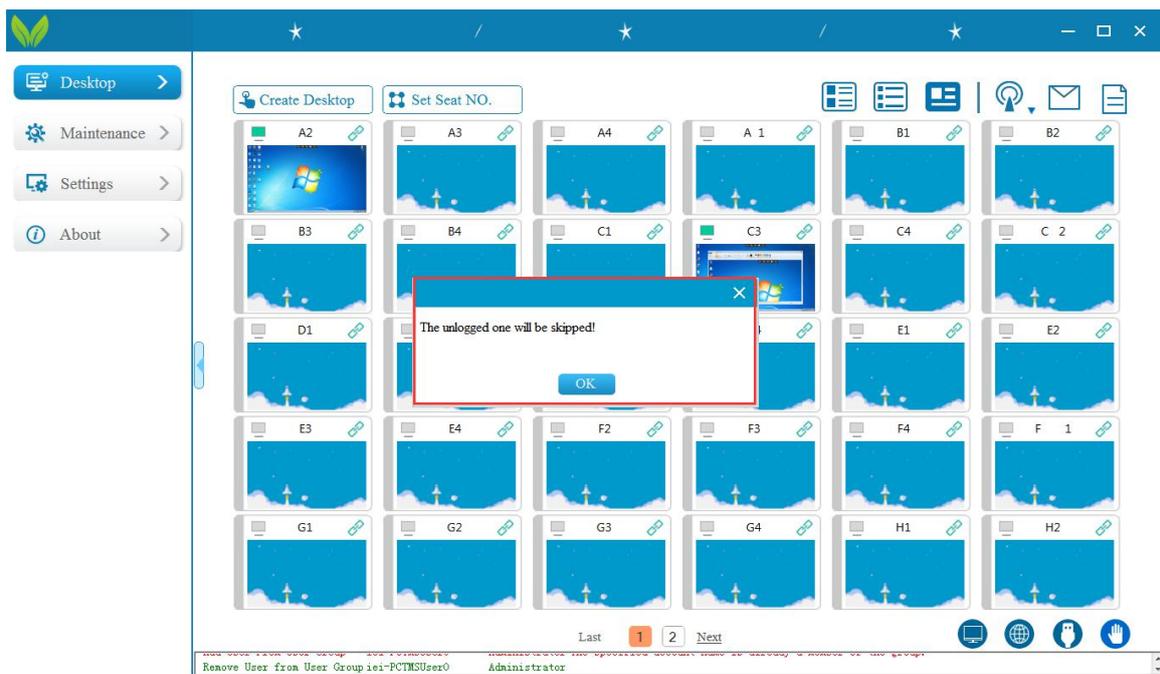
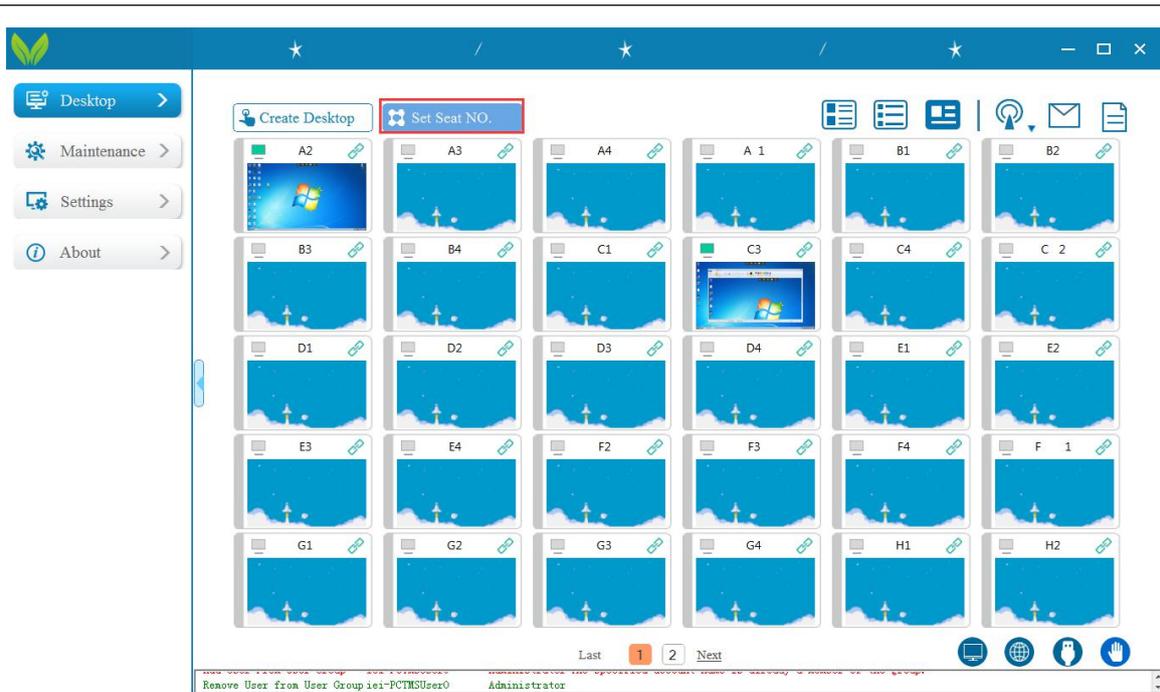


It shows “connecting the desktop, please wait...”

Then waiting zero clients enter Windows interface.

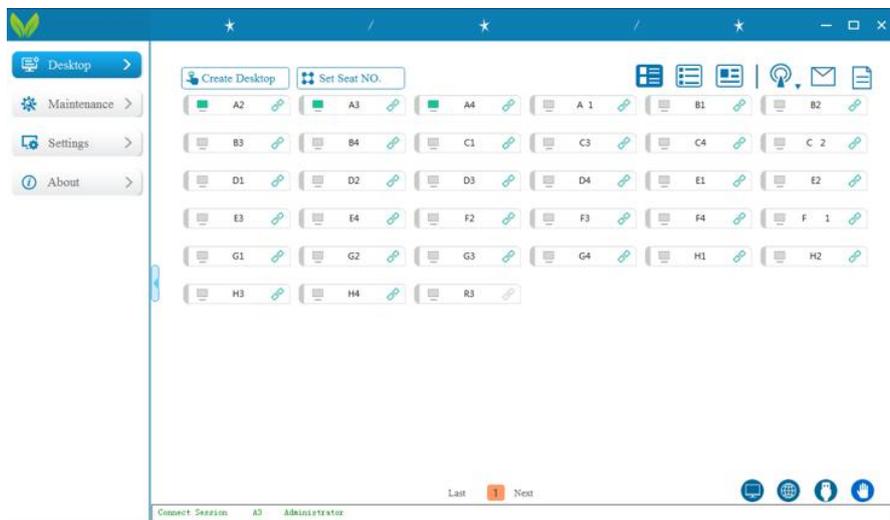


Set Seat NO.:Set Seat NO. for selected terminals.

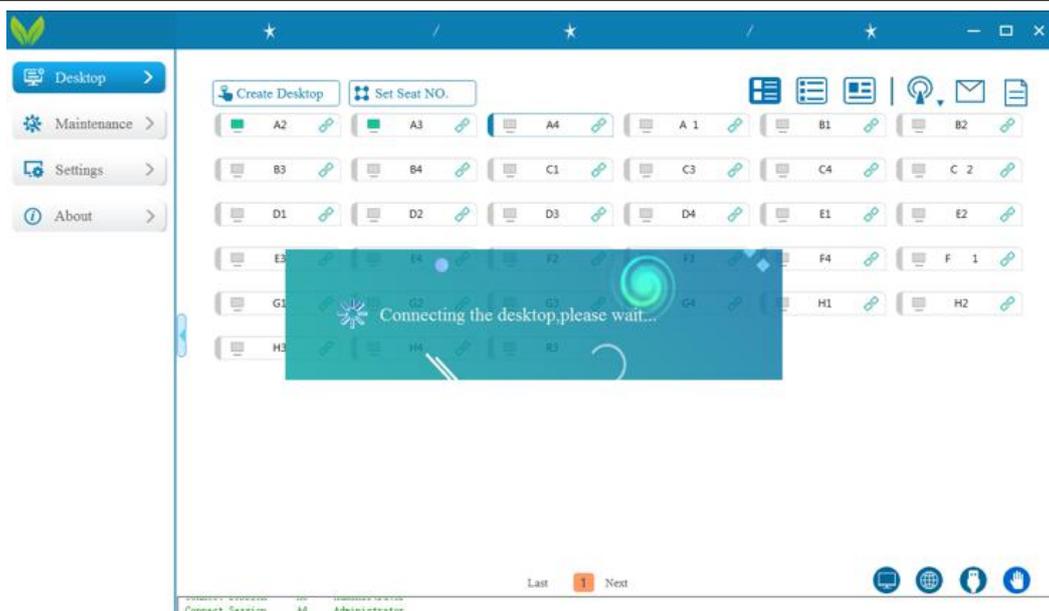




Select terminal, right click to logon desktop/Log off desktop/Disconnect desktop/Send Message/Send File/ Create desktop / Modify Password / Delete Record/Grant Admin Permission/Revoke Admin Permission/Remote CMD



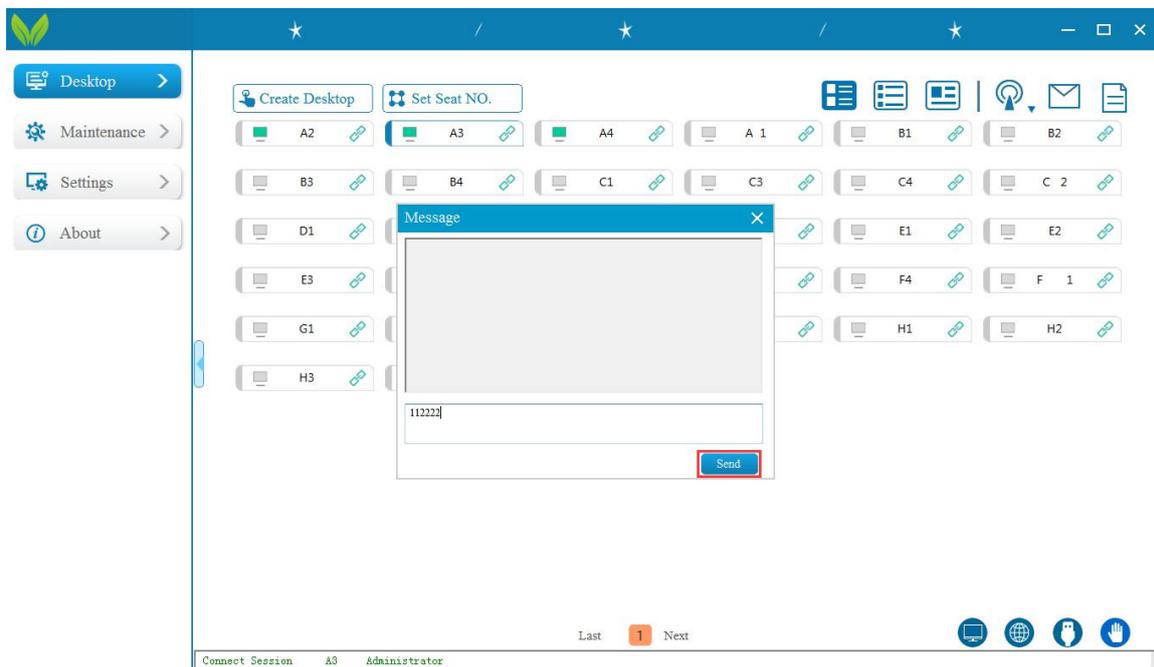
Logon desktop: logon Hserver

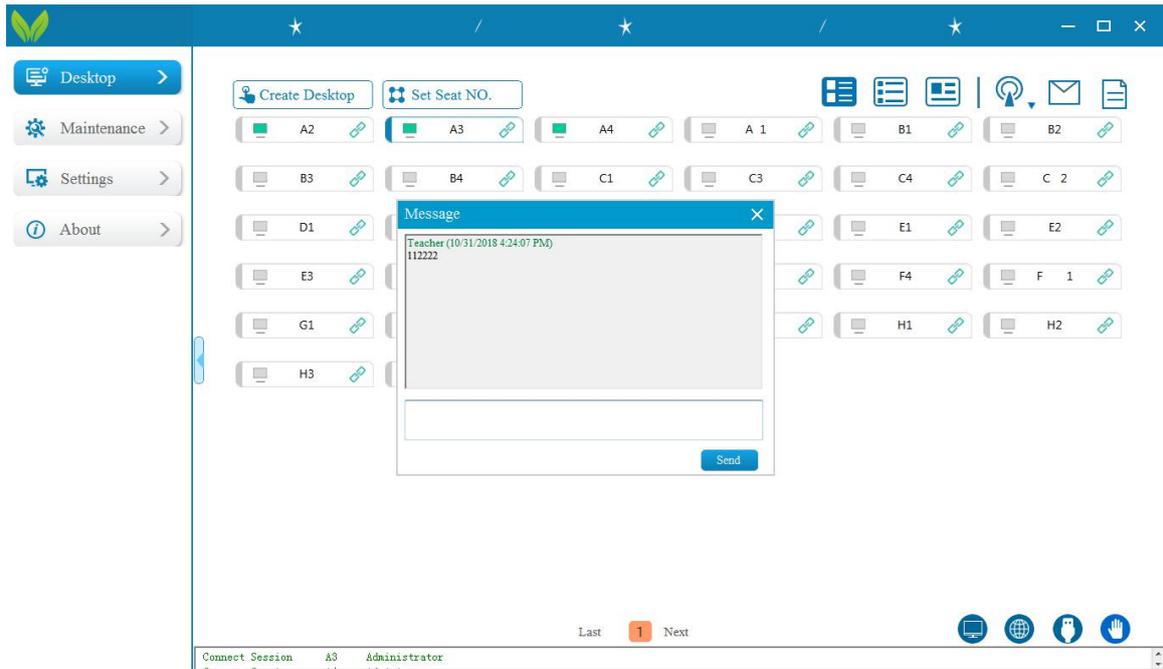


Log off desktop: log off the existing desktops

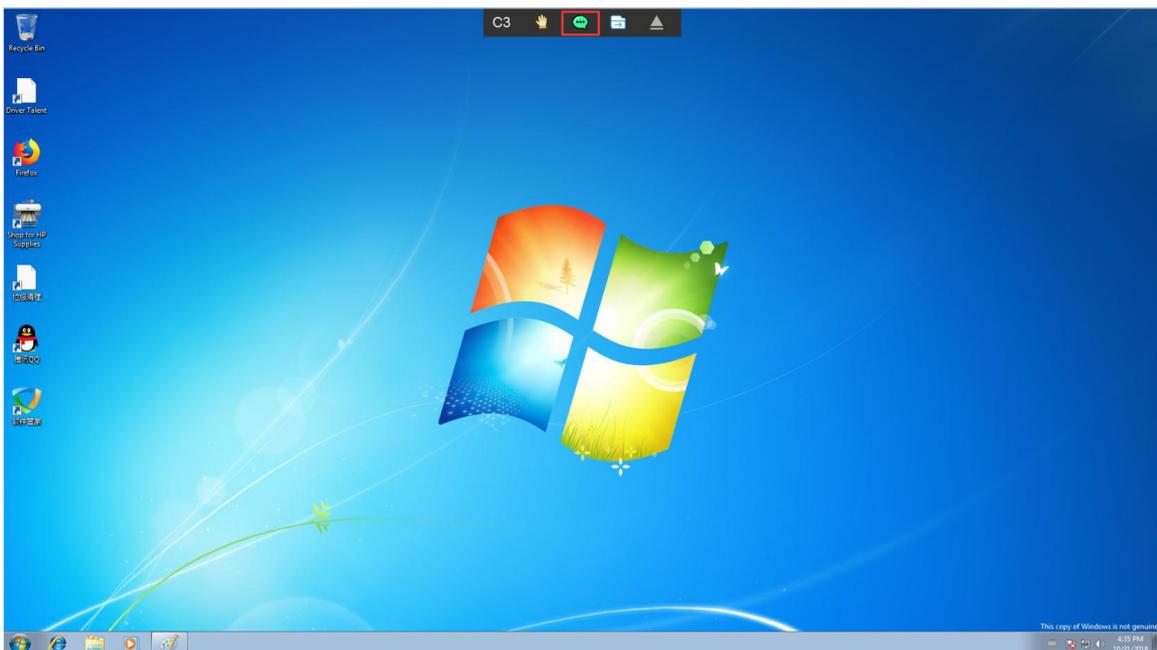
Disconnect desktop: disconnect the existing desktops

Send Message: Send message to selected terminal.

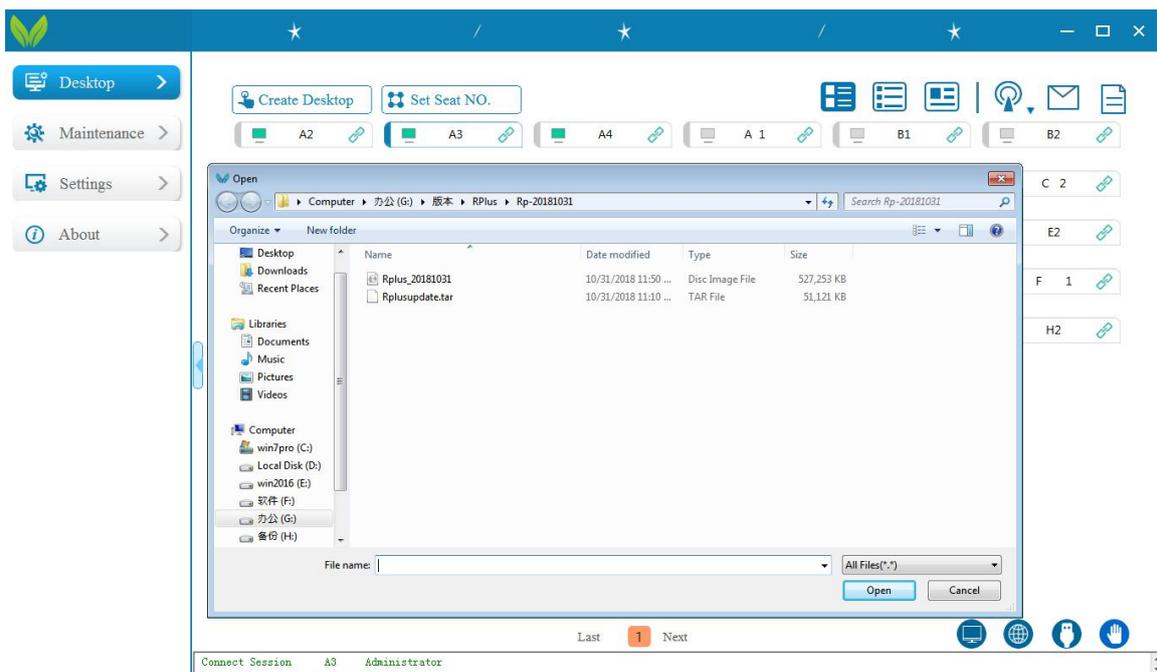




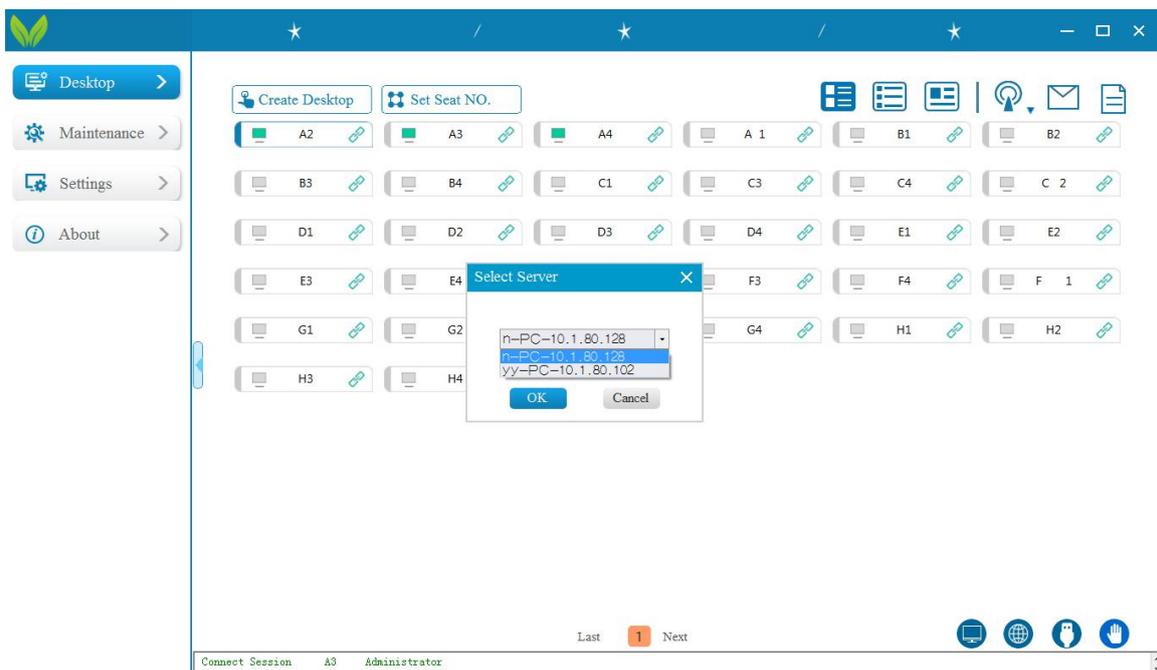
You can see the message in terminal by clicking the icon.

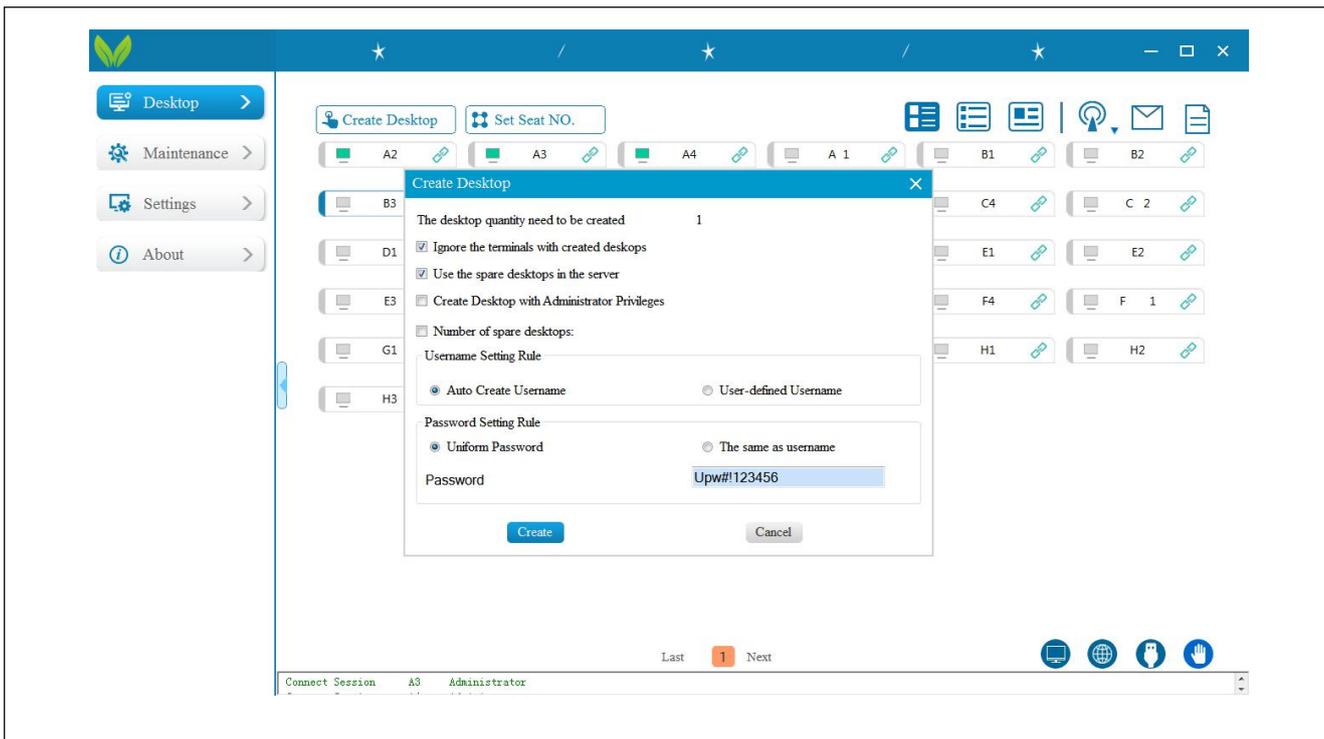


Send File: Send file to selected terminal.

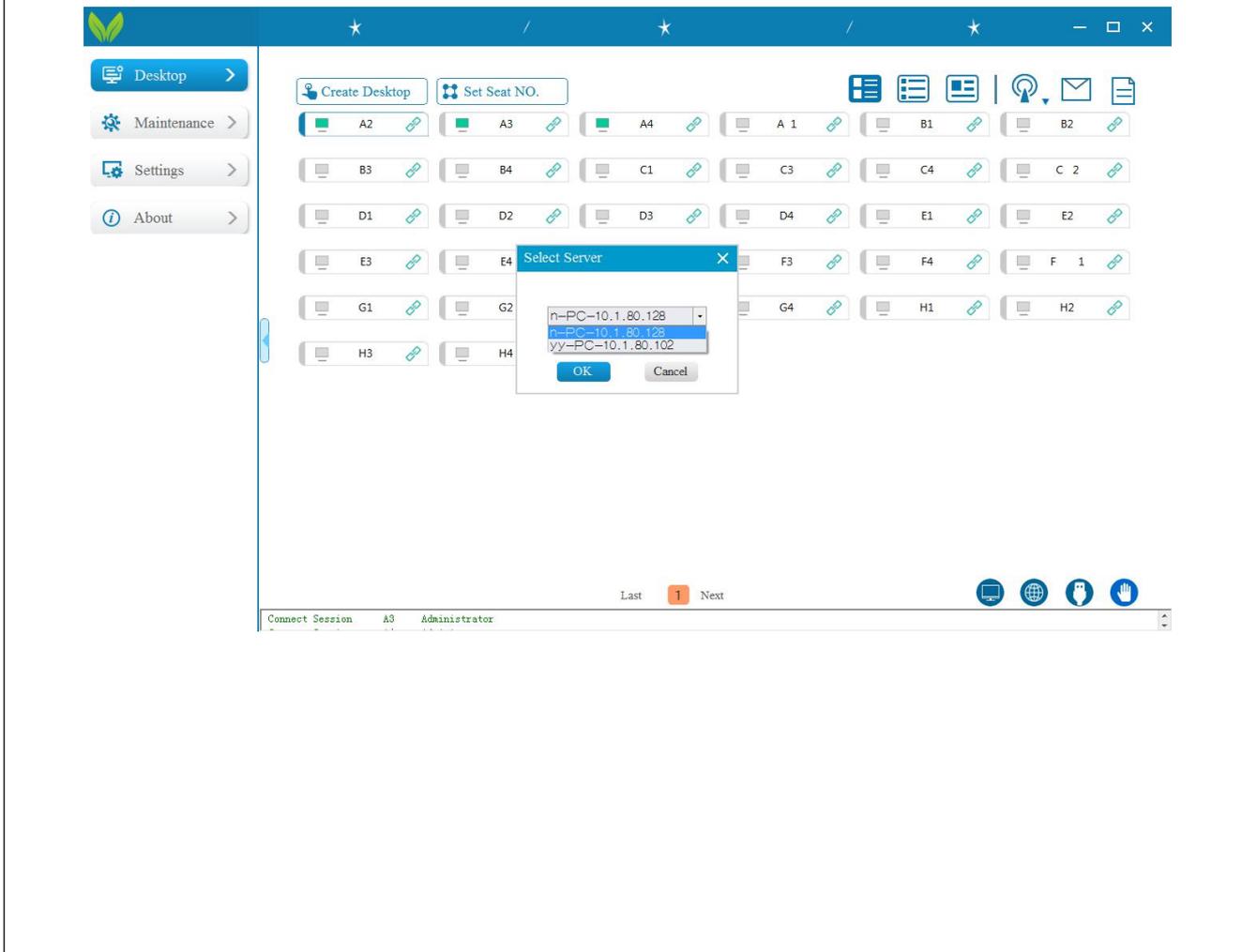


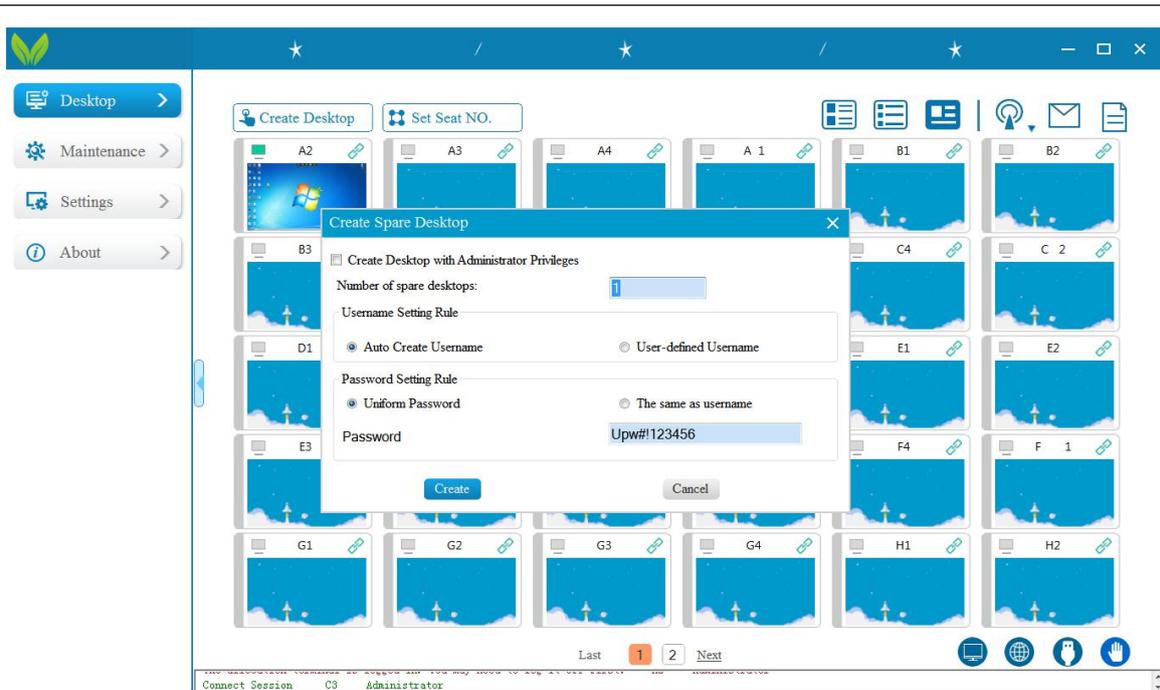
Create desktop: select server and set configuration





### Create spare desktop: select server and set configuration

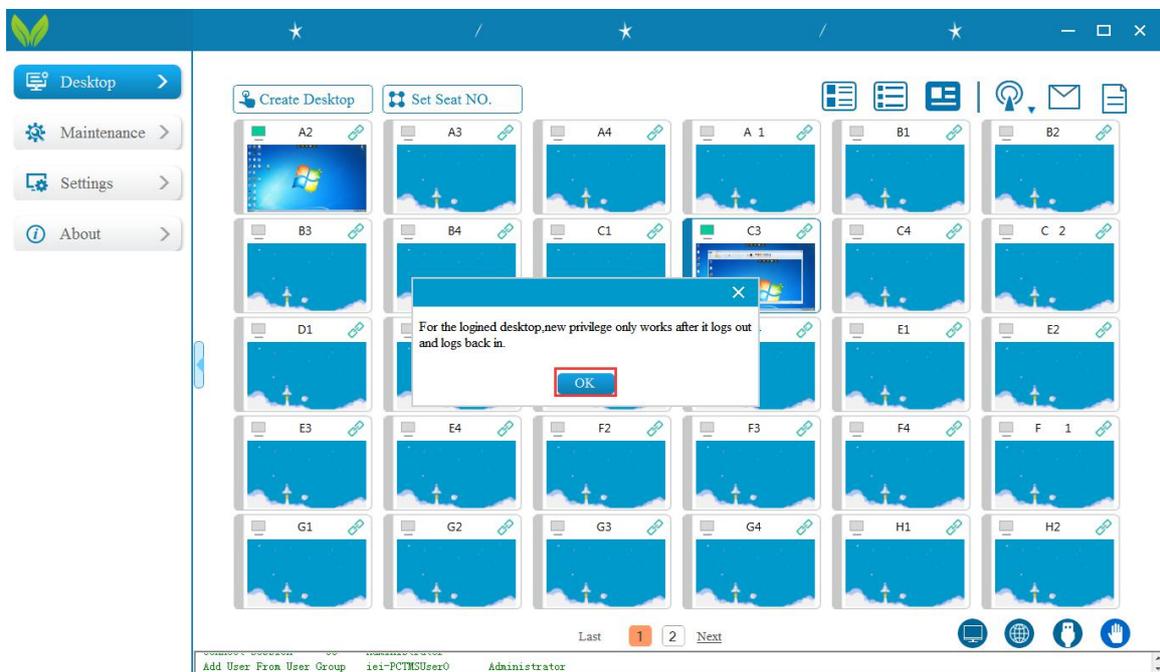




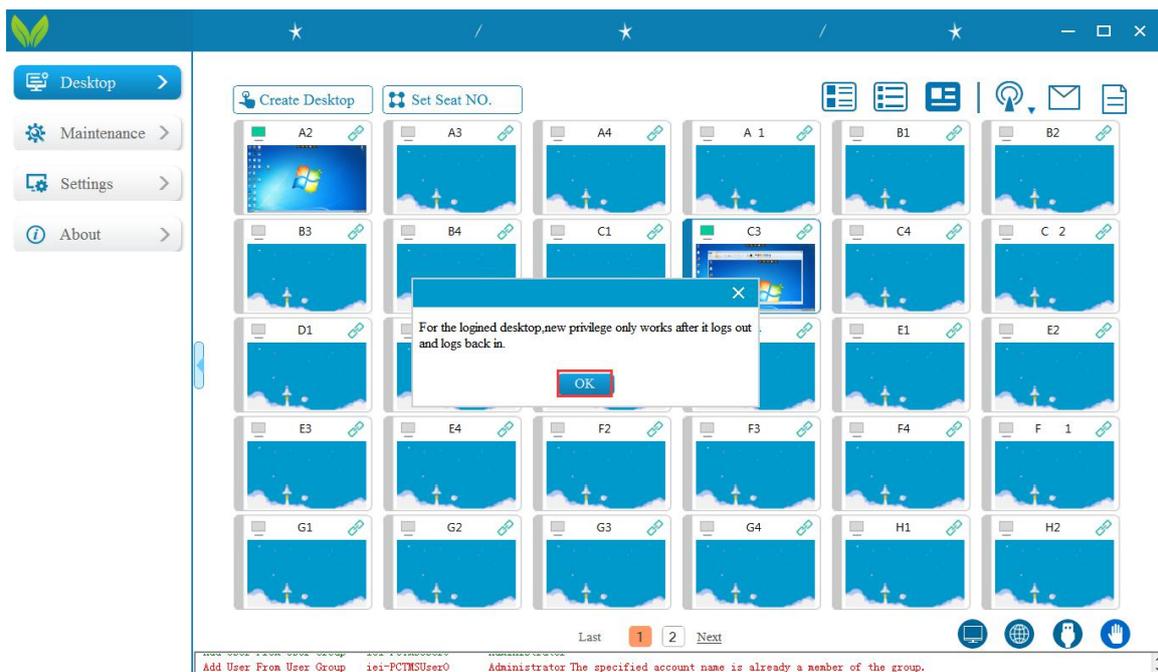
Modify password: modify terminals login password

Delete record: only can delete terminals that without connecting to internet

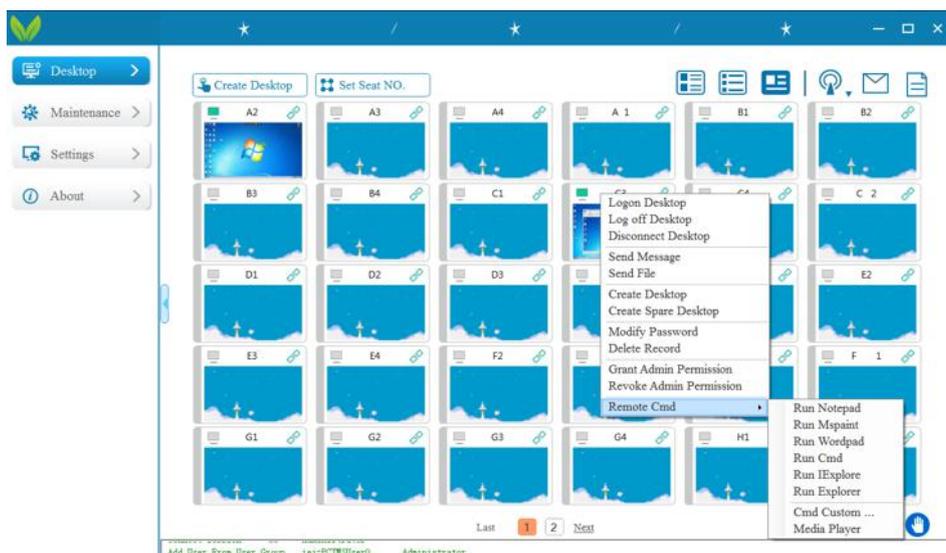
Grant Admin Permission:



Revoke Admin Permission:



Remote CMD:



The right icon can change display mode. Shown as follows.

Desktop Maintenance Settings About

Create Desktop Set Seat NO.

A2 A3 A4 A 1 B1 B2  
 B3 B4 C1 C3 C4 C 2  
 D1 D2 D3 D4 E1 E2  
 E3 E4 F2 F3 F4 F 1  
 G1 G2 G3 G4 H1 H2  
 H3 H4 R3

Last 1 Next

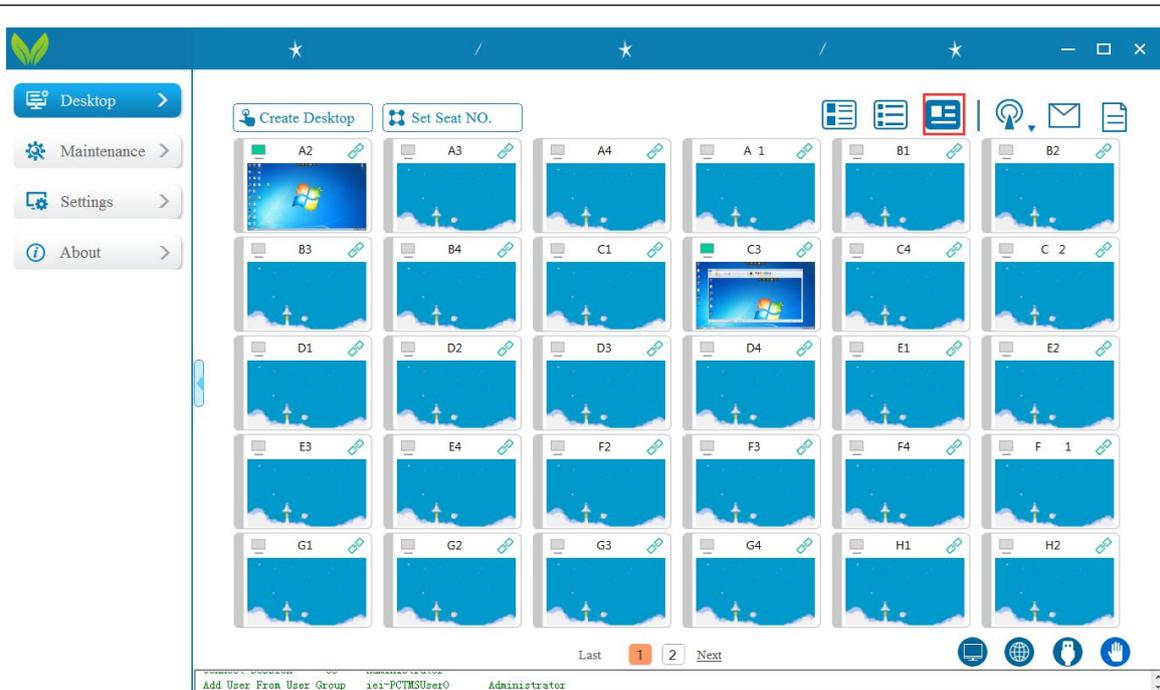
Add User From User Group iei-PCTMSUser0 Administrator

Desktop Maintenance Settings About

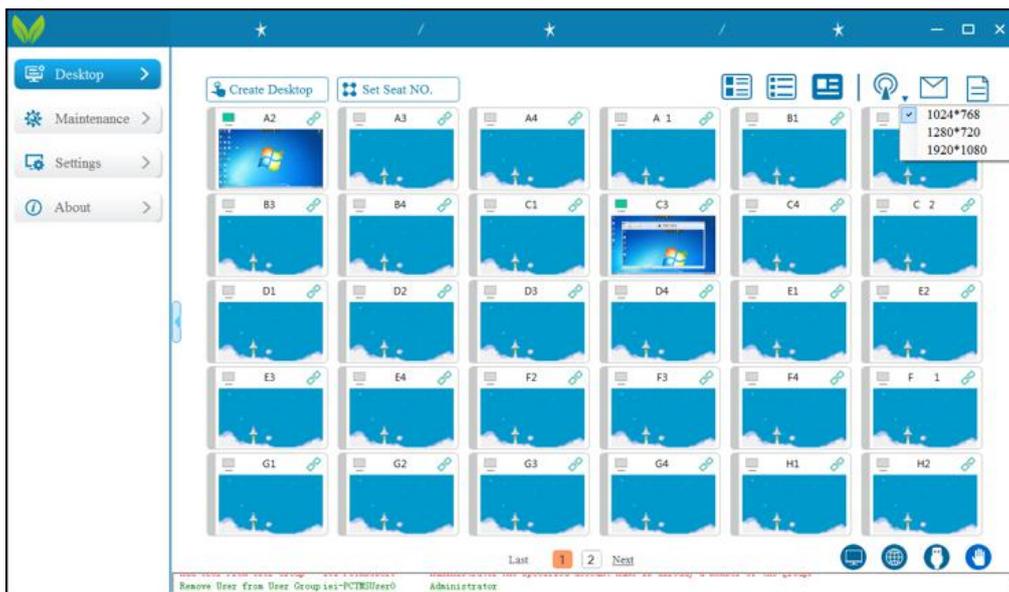
Create Desktop Set Seat NO.

Server	Server IP	Operate System	User Name	Password	Terminal Name	Terminal IP	Terminal Str	Desktop Sta
<input type="checkbox"/> n-PC	10.1.80.128	Windows 7 旗舰版	user7	Upw#123456				Not Logi...
<input type="checkbox"/> n-PC	10.1.80.128	Windows 7 旗舰版	user8	Upw#123456				Not Logi...
<input type="checkbox"/> n-PC	10.1.80.128	Windows 7 旗舰版	user9	Upw#123456				Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	iei-PCTMS...	123456	C3	10.1.80.106	Login	Logged
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	TMSUser0	123456	C4	10.1.80.139	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user1	123456	C 2	10.1.80.103	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user10	Upw#123456	D1	10.1.80.140	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user11	Upw#123456	D2	10.1.80.141	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user12	Upw#123456	D3	10.1.80.142	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user13	Upw#123456	D4	10.1.80.109	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user14	Upw#123456	G1	10.1.80.107	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user15	Upw#123456	G2	10.1.80.119	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user16	Upw#123456	G3	10.1.80.132	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user17	Upw#123456	G4	10.1.80.122	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user18	Upw#123456	H1	10.1.80.131	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user19	Upw#123456	H2	10.1.80.129	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user2	Upw#123456	H3	10.1.80.130	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user20	Upw#123456	H4	10.1.80.134	Online	Not Logi...
<input type="checkbox"/> yy-PC	10.1.80.102	Windows 7 Profession...	user21	Upw#123456	R3	10.1.80.111	Offline	Not Logi...

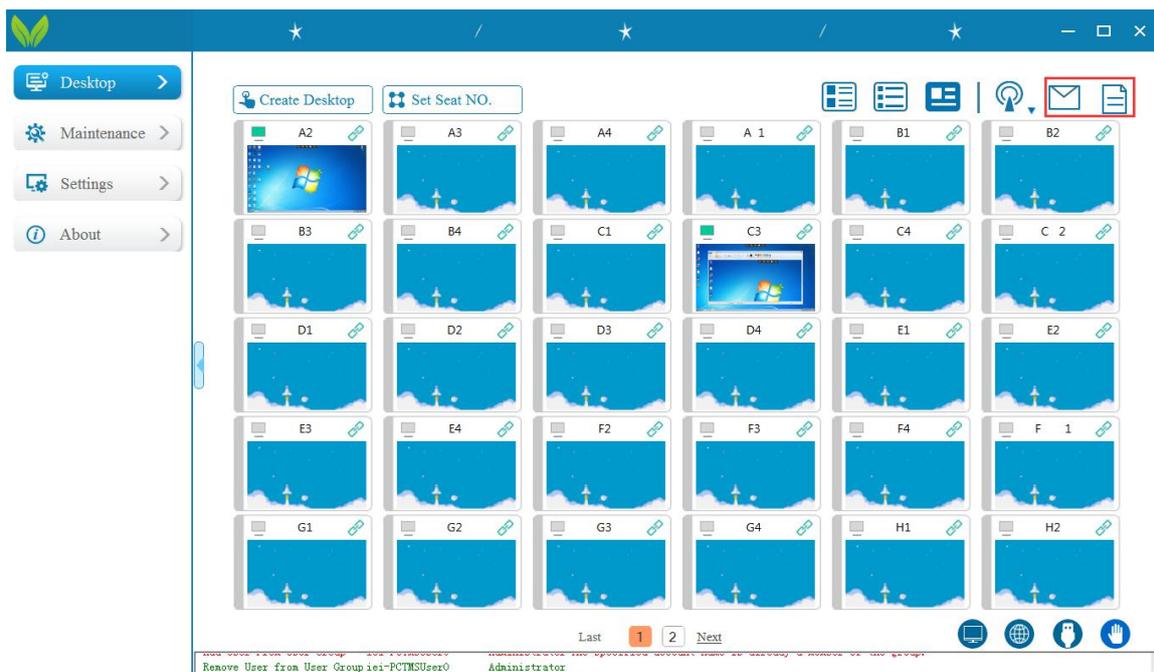
Add User From User Group iei-PCTMSUser0 Administrator



Broadcast: Selected terminals to broadcast, and set the resolution of broadcasting.



Send Message and Send File to all logged terminals. (The operations are the same as the right click to send message and file)



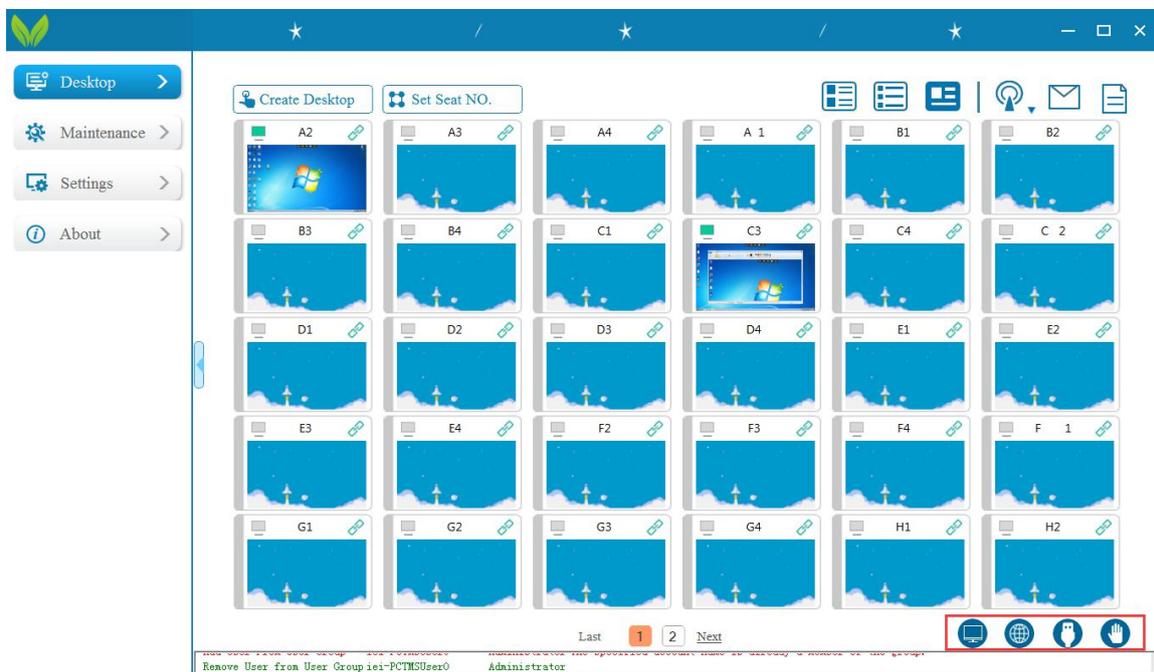
Lock Screen/Networking/USB Mounts/Hand Up are for all logged terminals.

Lock Screen : Lock the terminals’s screen.

Networking :Set the terminals can use network or not.

USB Mounts:Set the terminals can use USB or not.

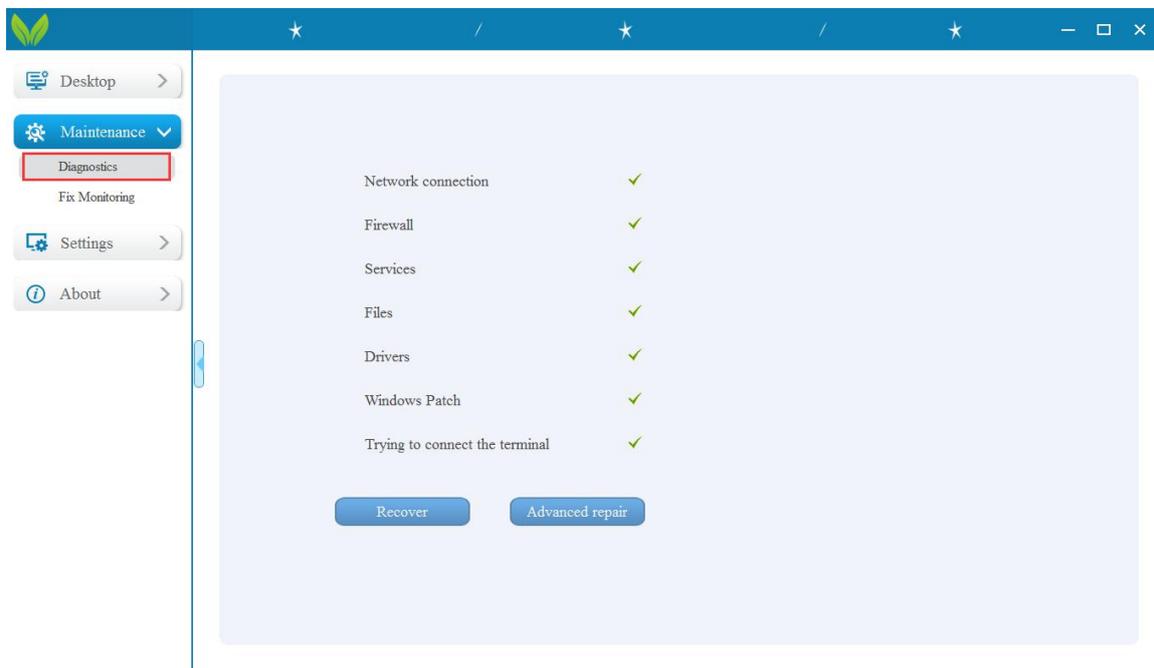
Hand Up: Set the terminals can hand up or not.



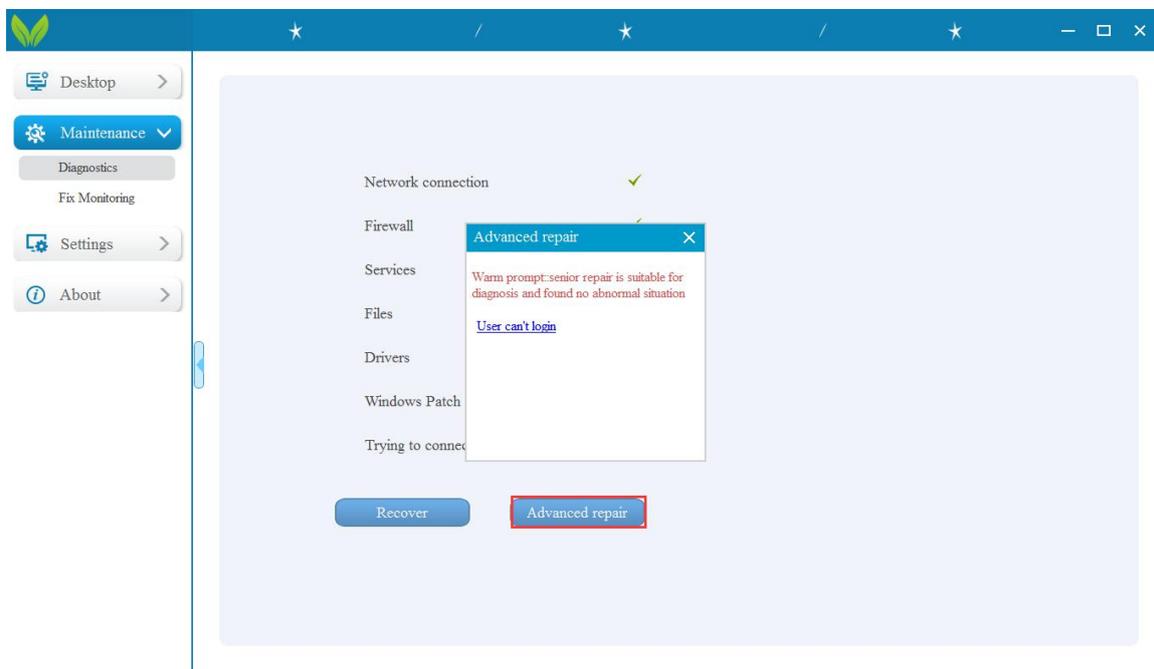
## 2.3 Maintenance

### 2.3.1Diagnostics

Discover and recover the problem of system. All terminal will be disconnected during repairing and forbid new terminals connecting until finishing repair.

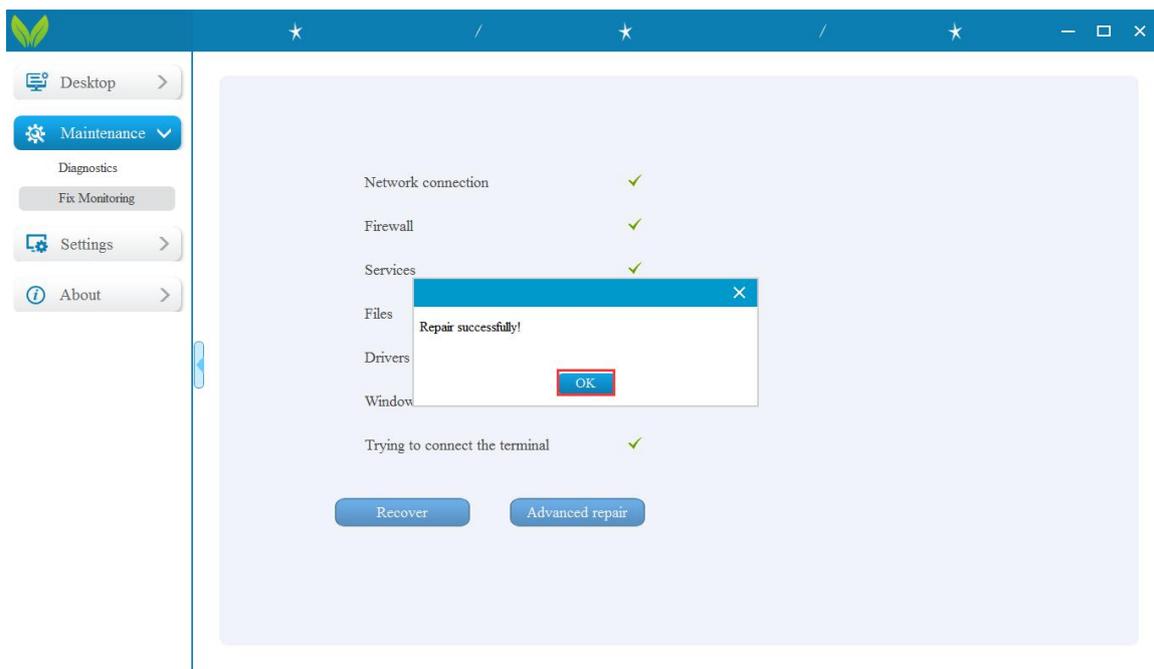
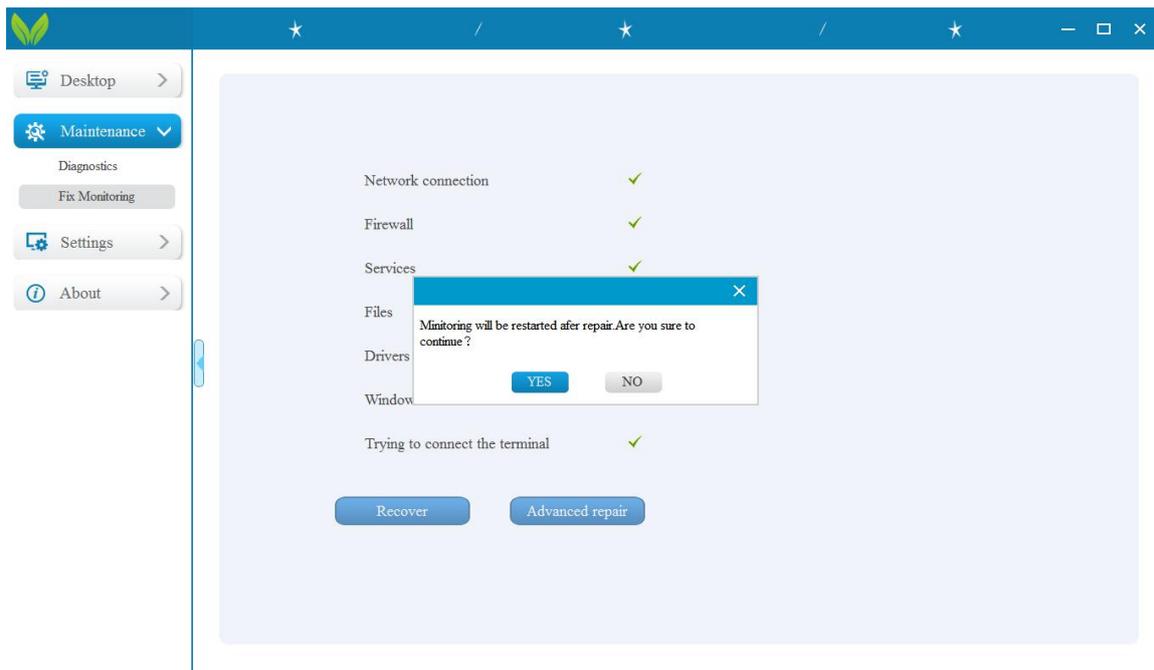


If there is any exception, clicking Recover to recover the exception. Advanced recover is for unexpected situations that not be discovered by system diagnosis.



### 2.3.2 Fix Monitoring

Click it to repair when getting an error during monitoring



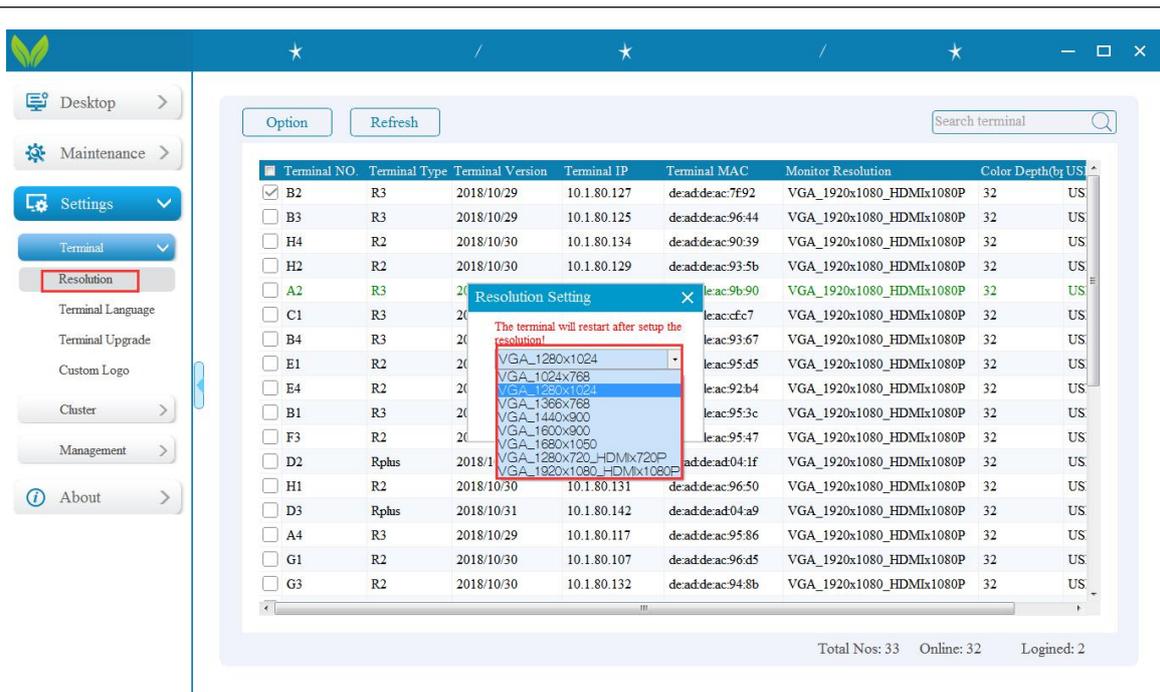
## 2.4 Setting

### 2.4.1 Terminal

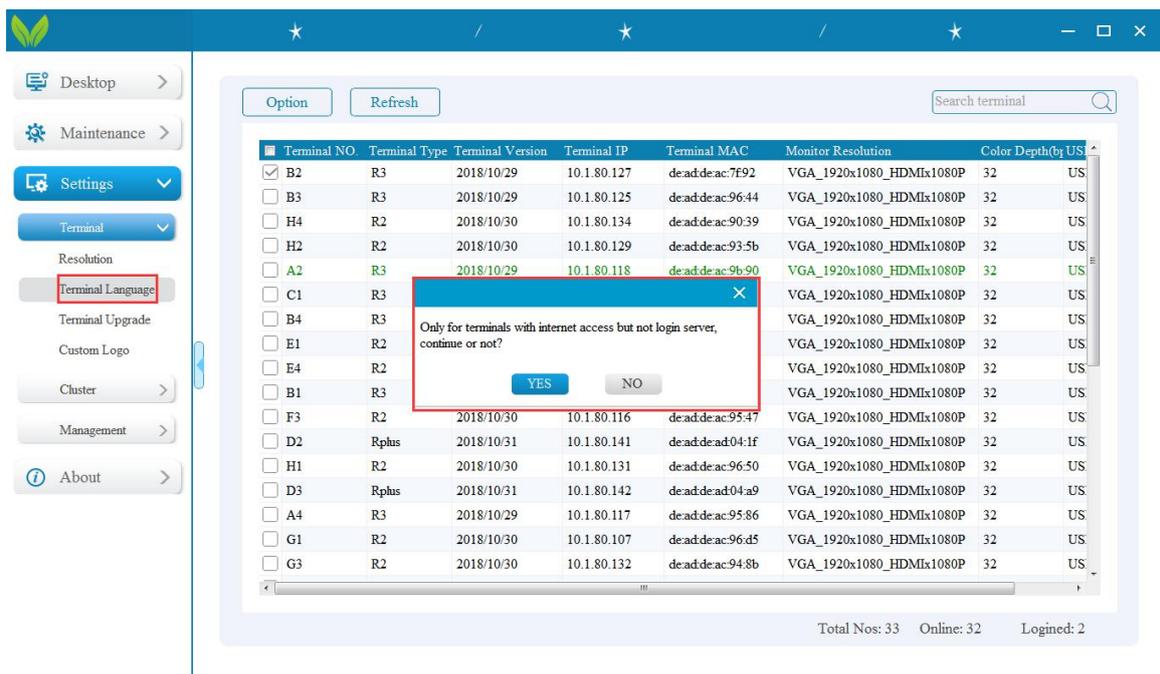
Four Parts are under Settings : Resolution, Terminal language, Terminal upgrade and Custom Logo.

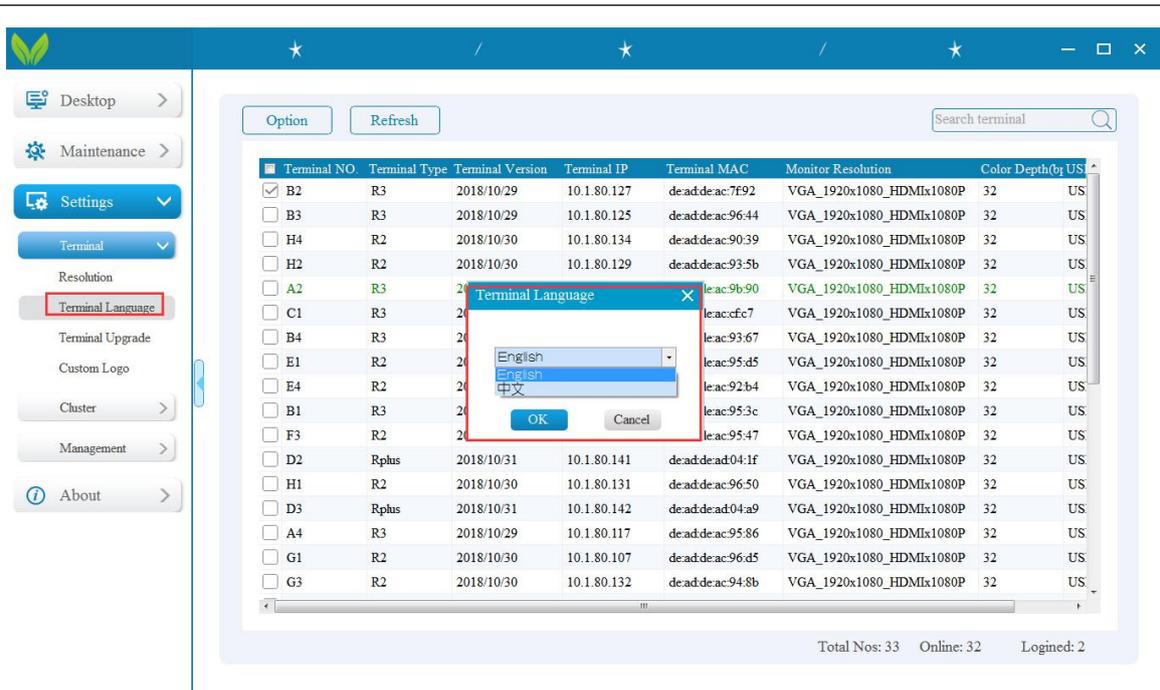
Option: Select info list in box and click Ok, they will be shown in terminal info list.



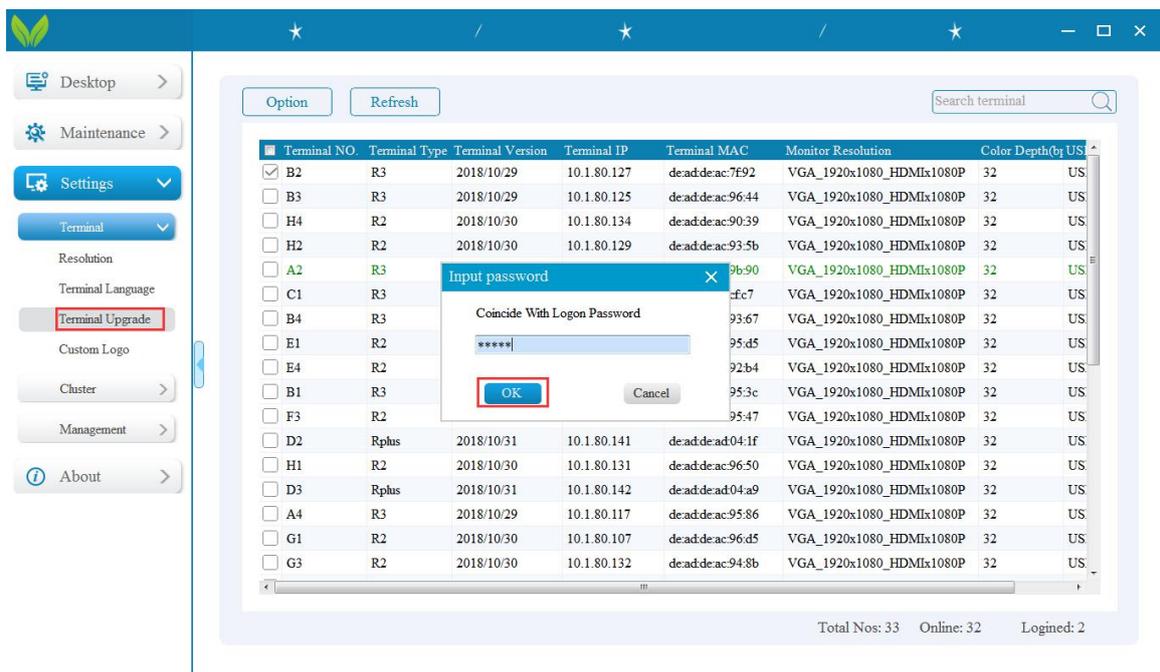


Terminal language: Set terminal's language. Support both Chinese and English.(available for the terminals online only )

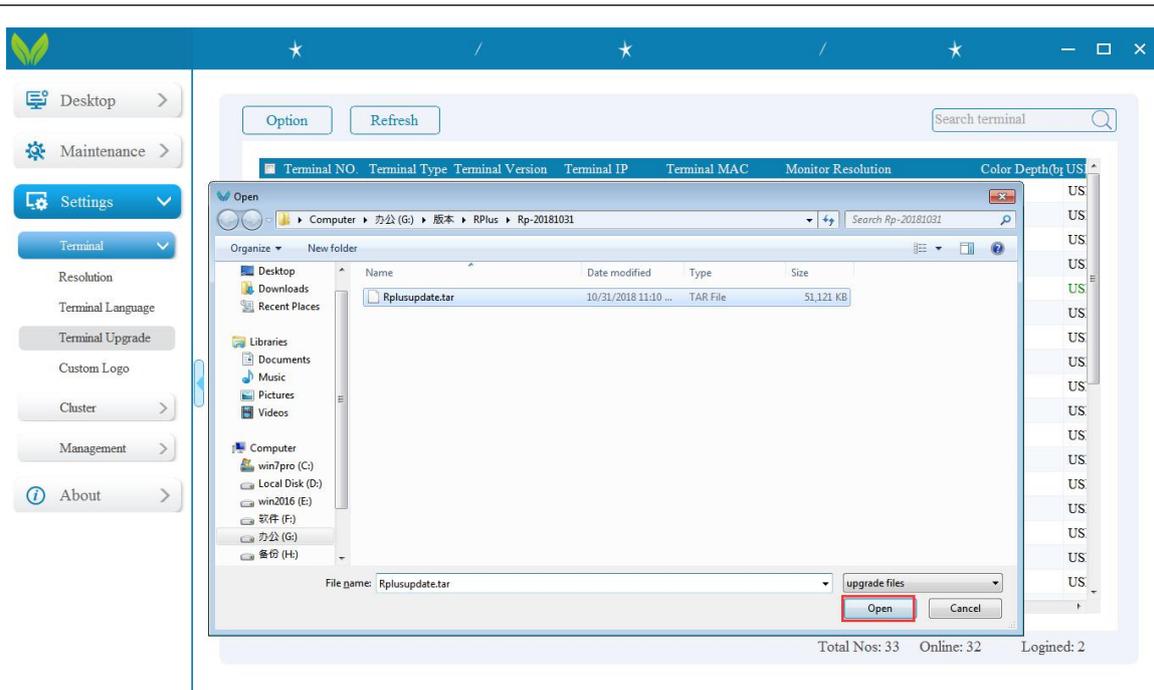




Terminal upgrade(The password is the same as login password): Select terminals that need to be upgraded, click terminal upgrade to new version.

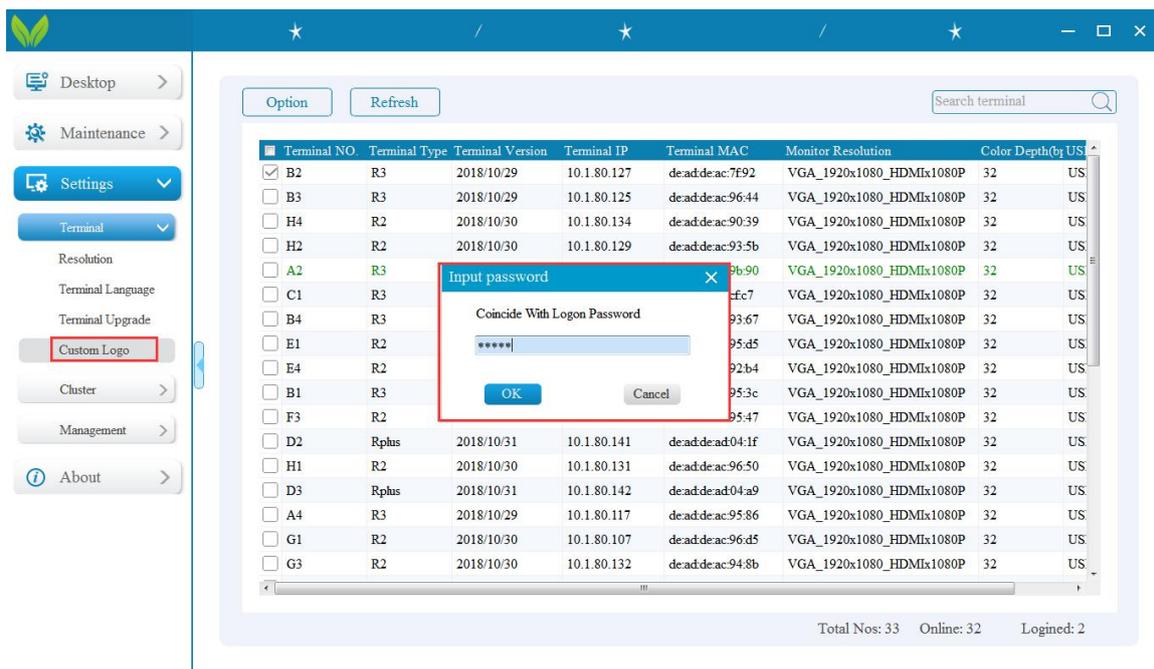


Choose upgrade package and open it

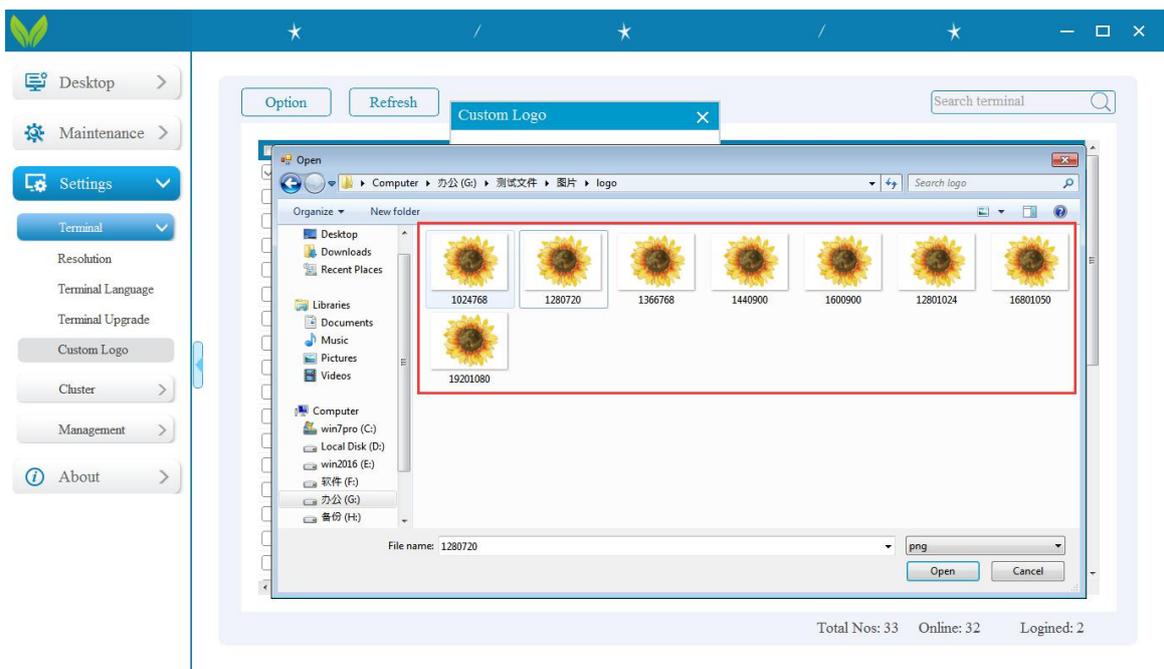
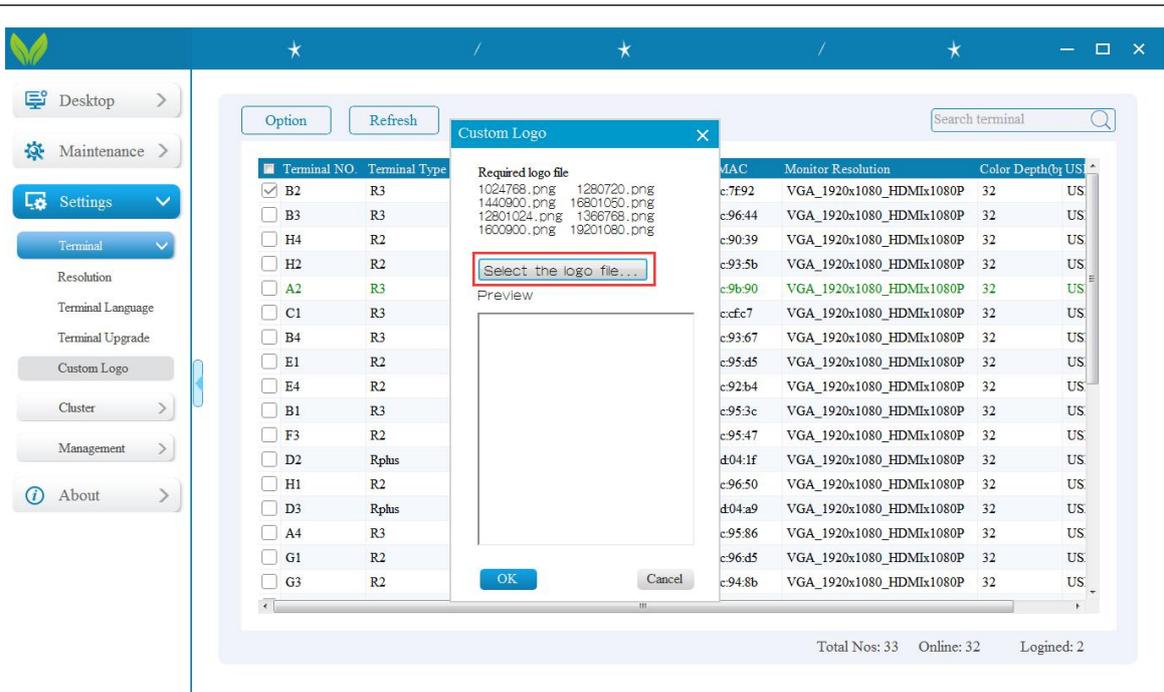


**Click Ok and wait for upgrade(Please keep power on during upgrade)**

Custom Logo(The password is the same as login password):Set custom logo for terminals.



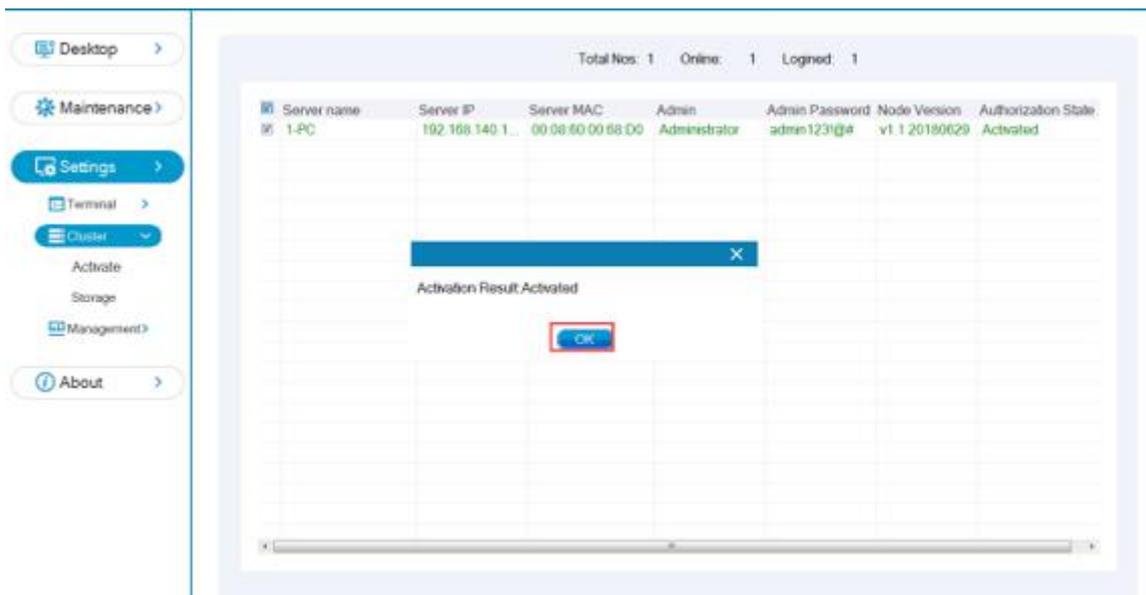
You must selecte all kinds of resolution,or customing logo will be failed.



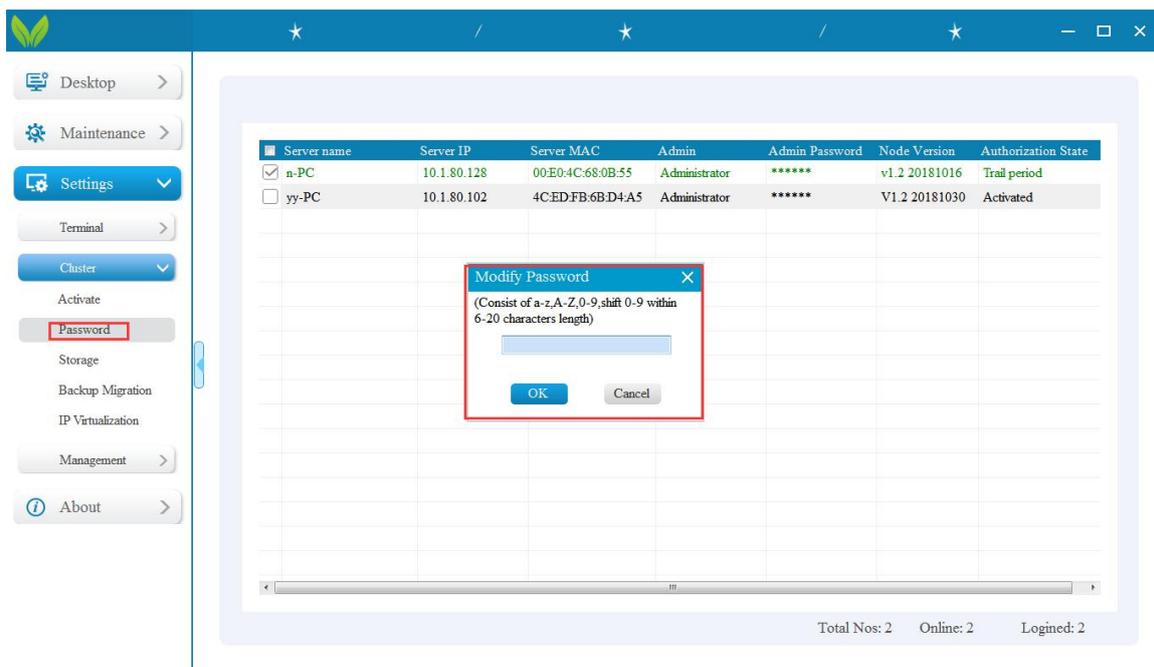
## 2.4.2 Cluster

Activate: Before terminal login to server, server should be activated by activation code which is corresponding with machine code.

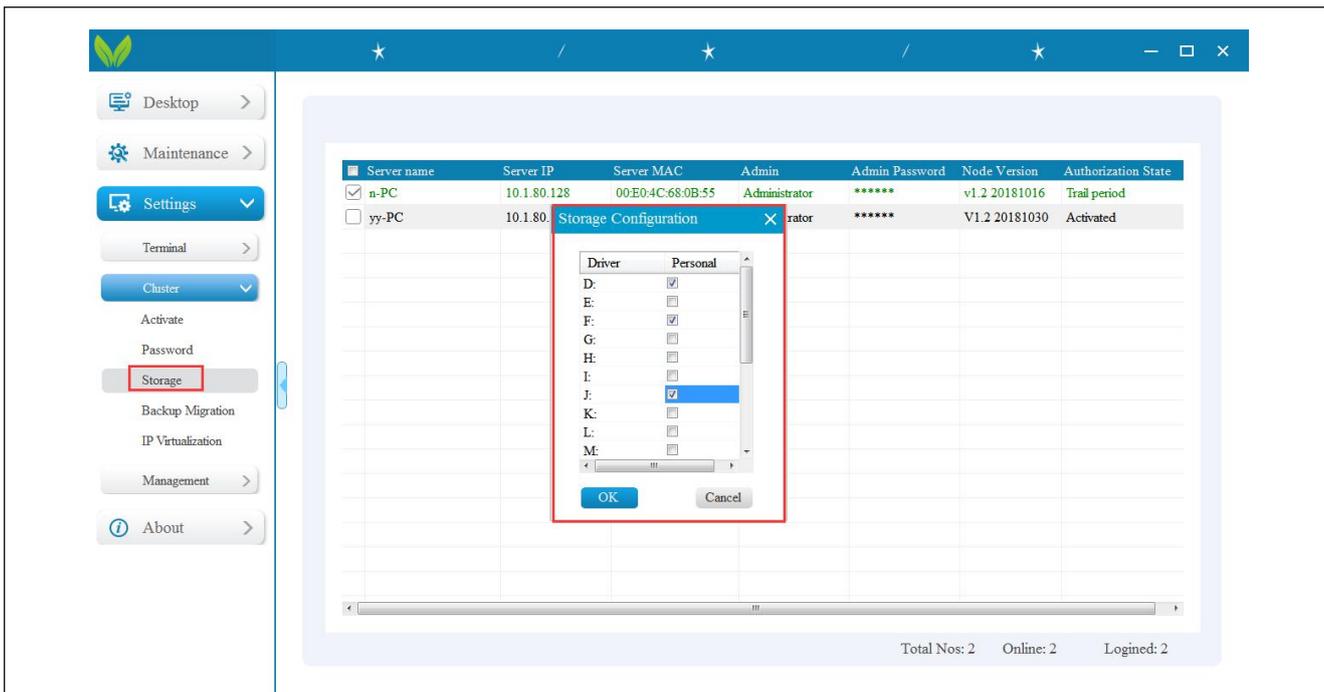




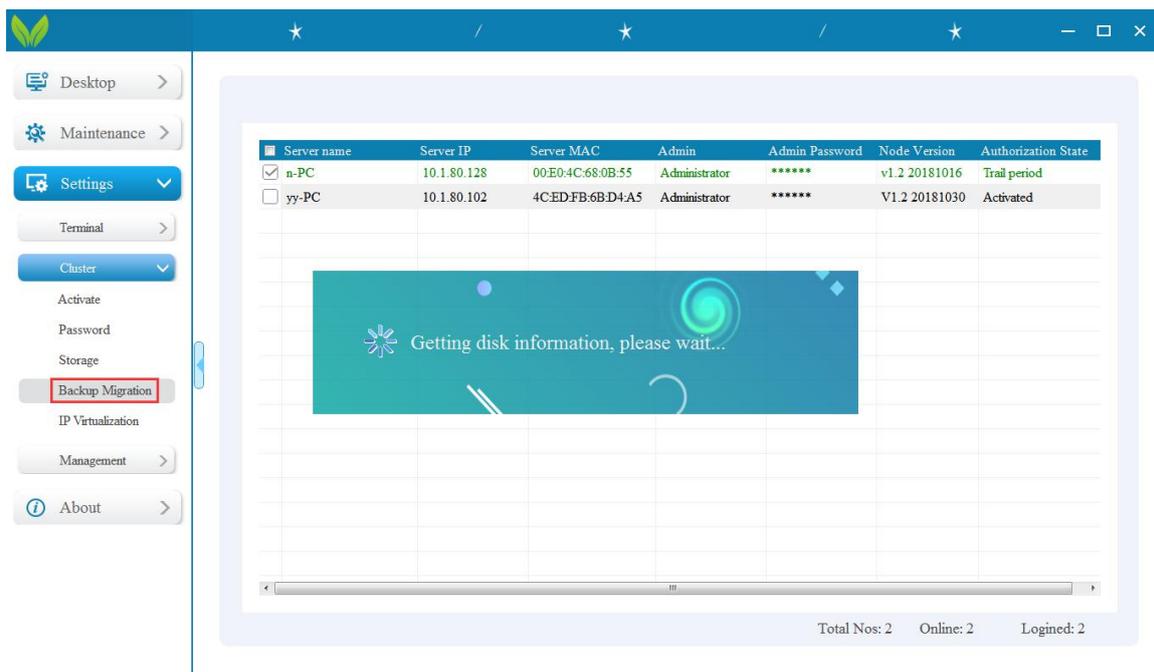
Password: Set the server's password.

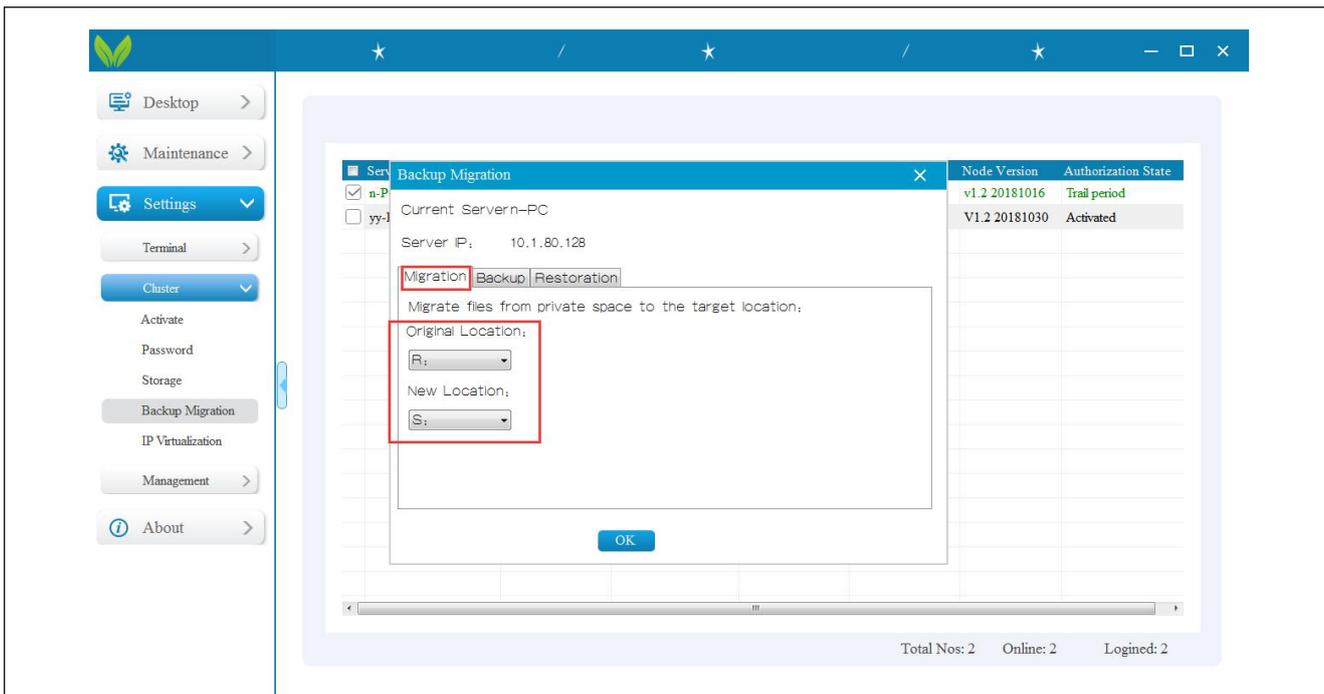


Assign Storage: Set local disk as Personal (Only administrator and appointed terminals can access the disk) or Shared (All terminals and administrator can access the disk).

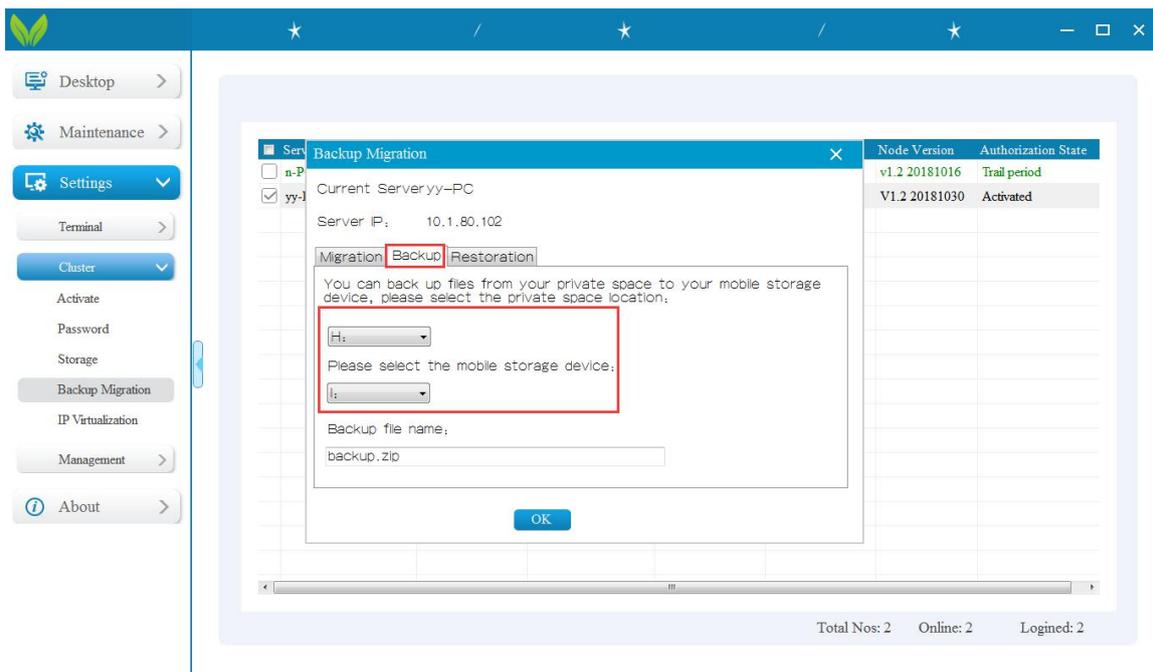


Backup Migration: Only private disk backup migration is supported.

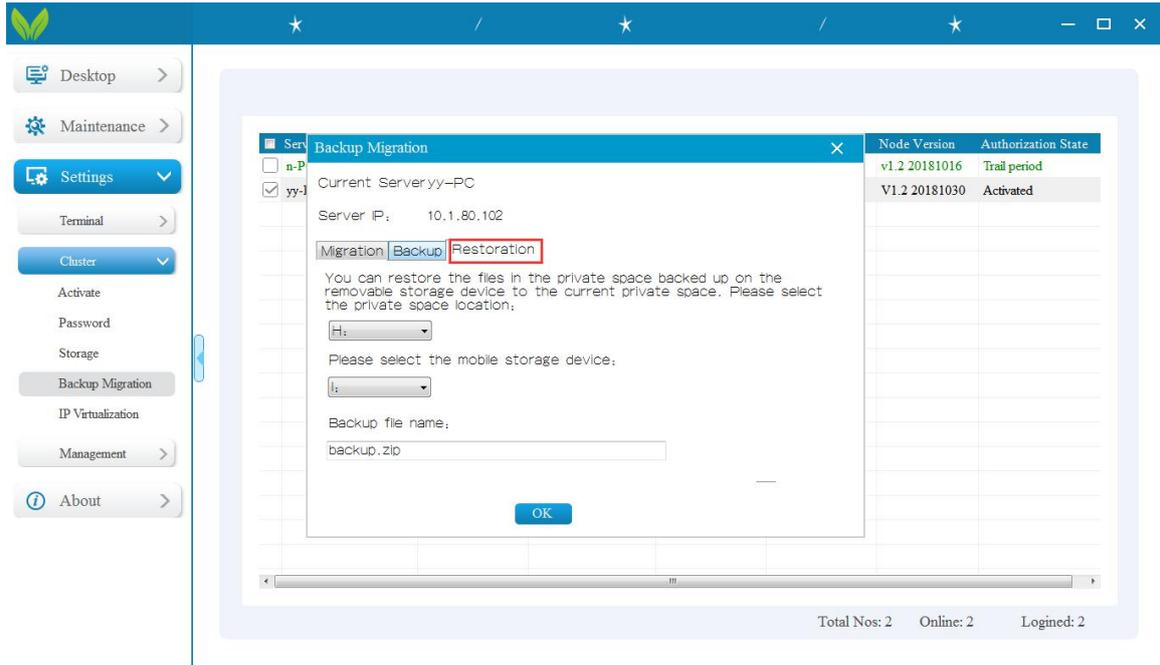




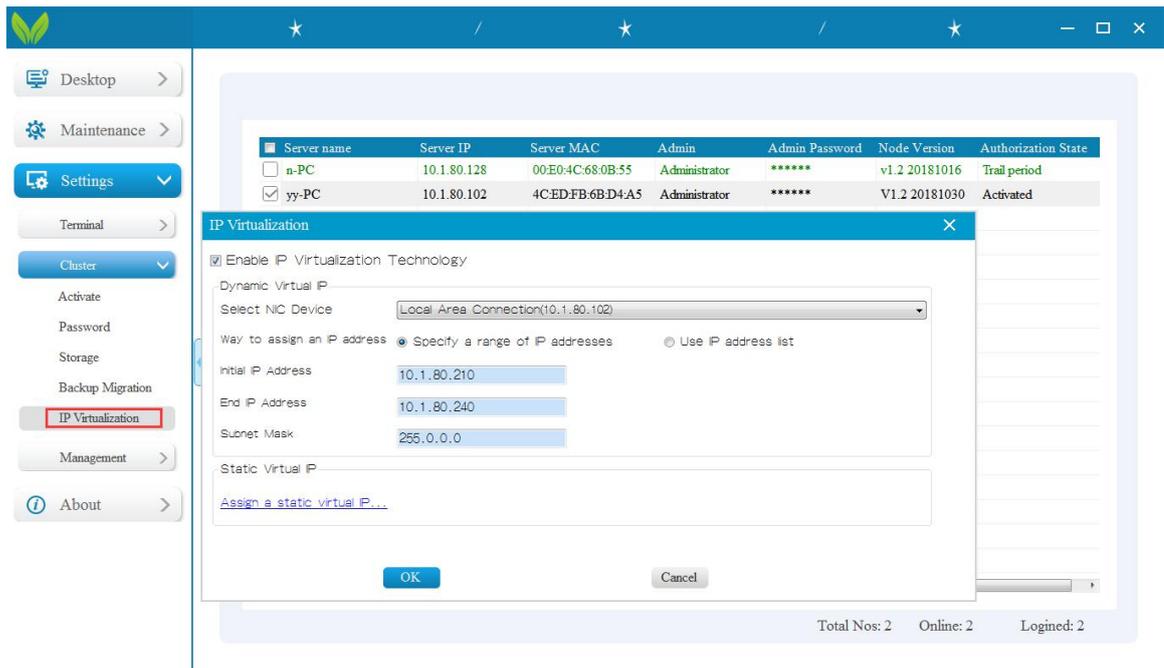
Backup: Only backup of private disk files to mobile hard disks is supported.



Restoration: Restore files from your removable hard drive to a private disk.

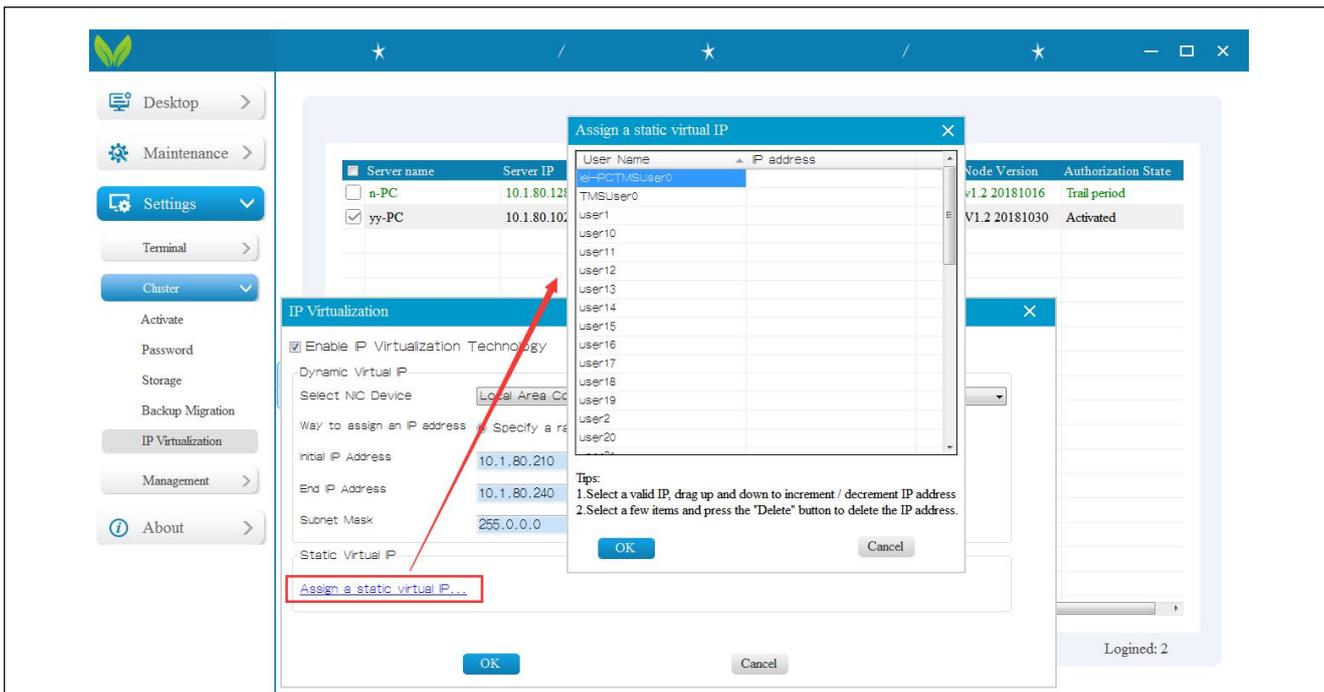


IP Virtualization: Set an idle IP network segment to assign different virtual IP addresses to the



terminal.

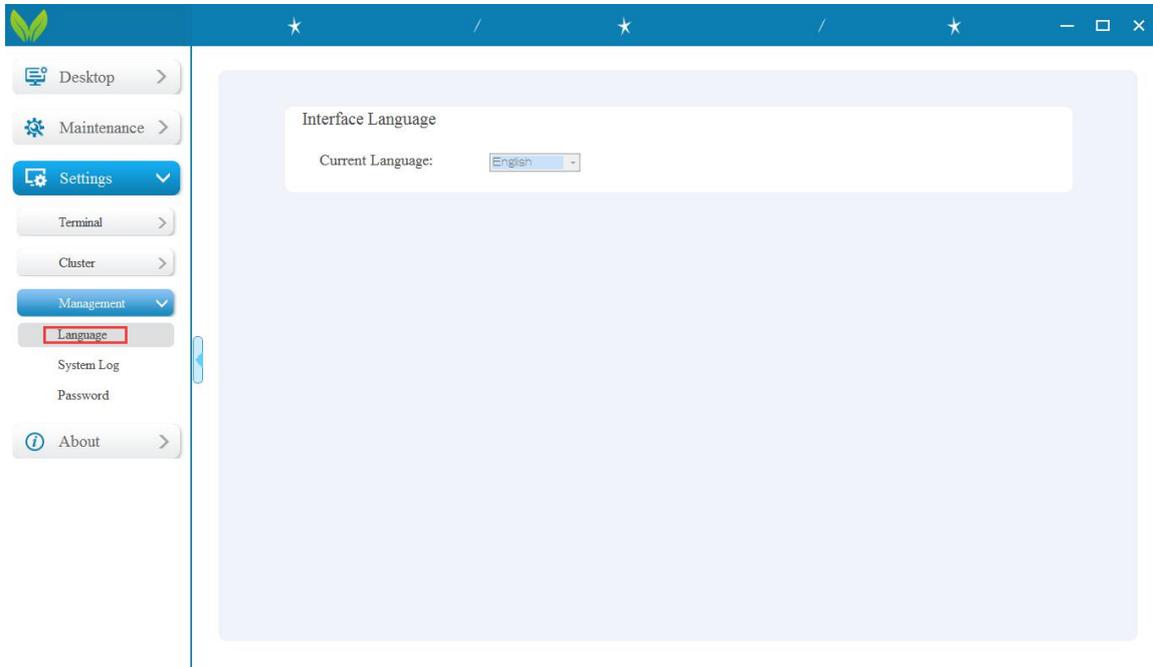
It is also possible to manually assign virtual IP to different users.



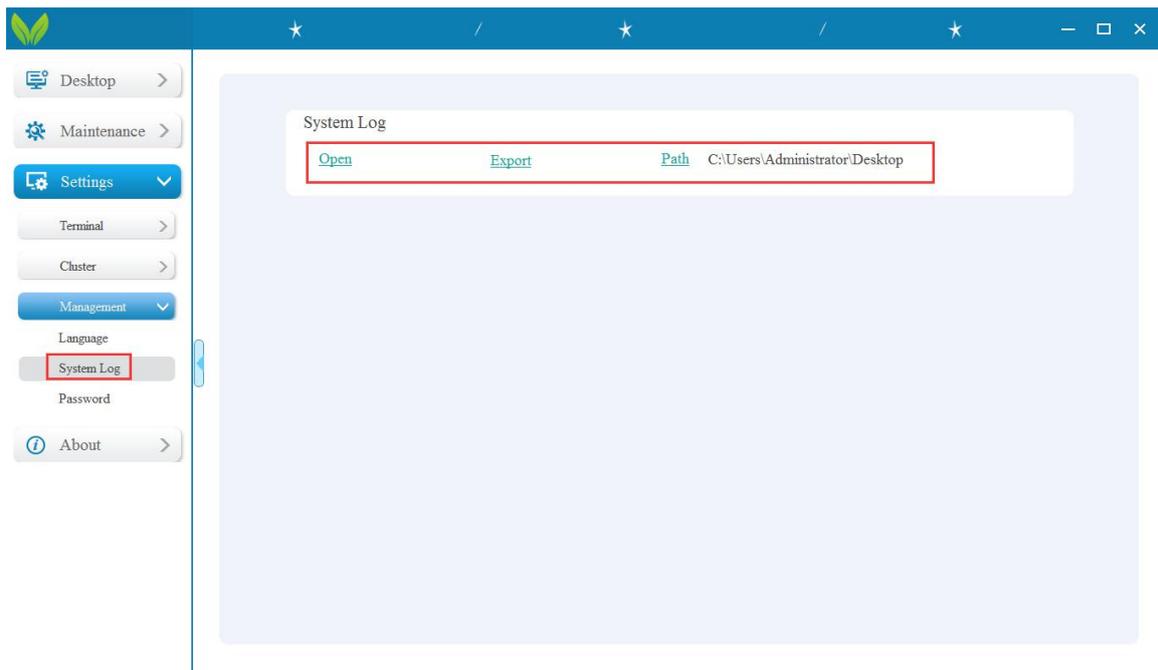
### 2.4.3 Management

Four parts are included in Management: Interface Language, System Log and Password.

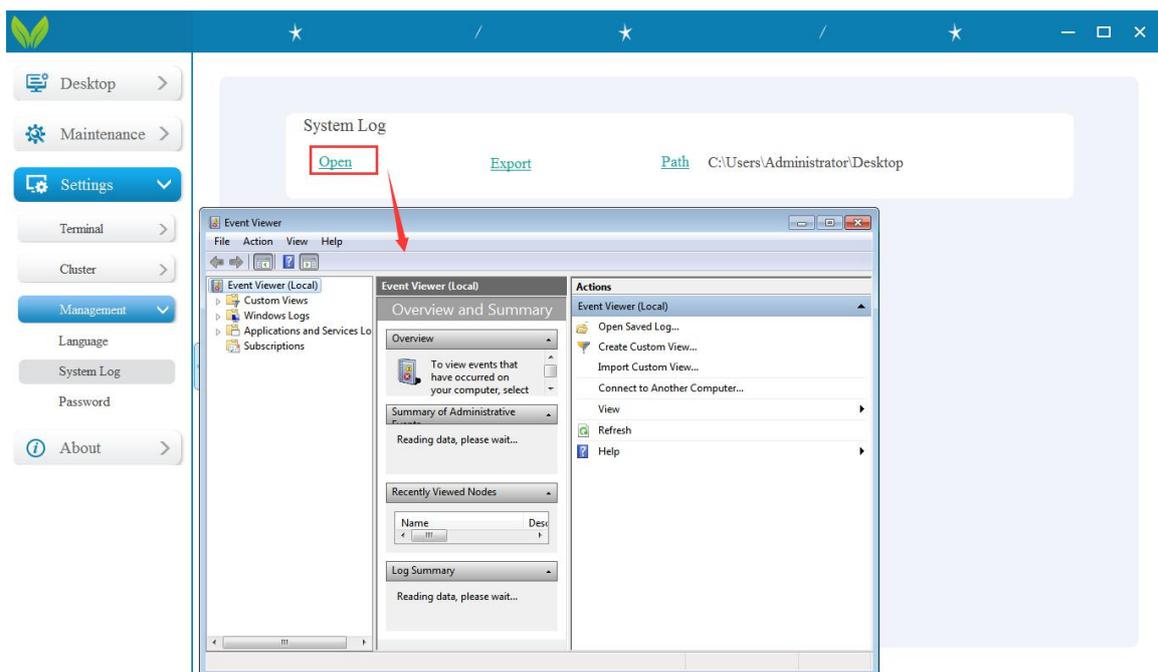
Interface Language :Only for English now.



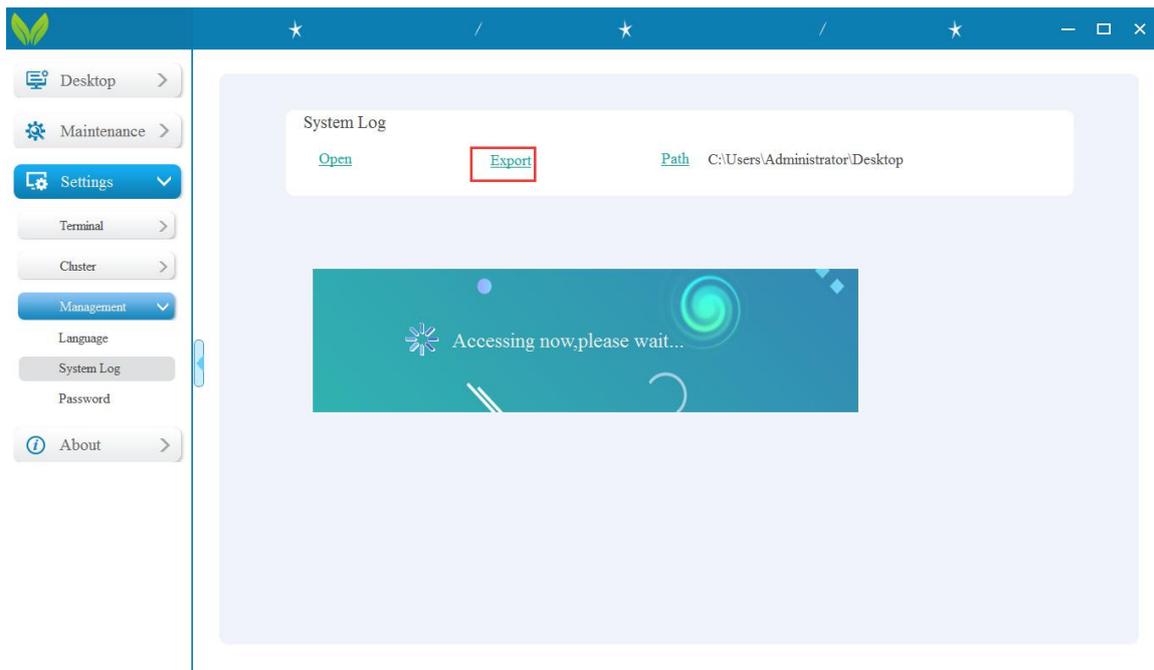
System log: Click Open to view System log,Click "Export",select save path to export System Log.



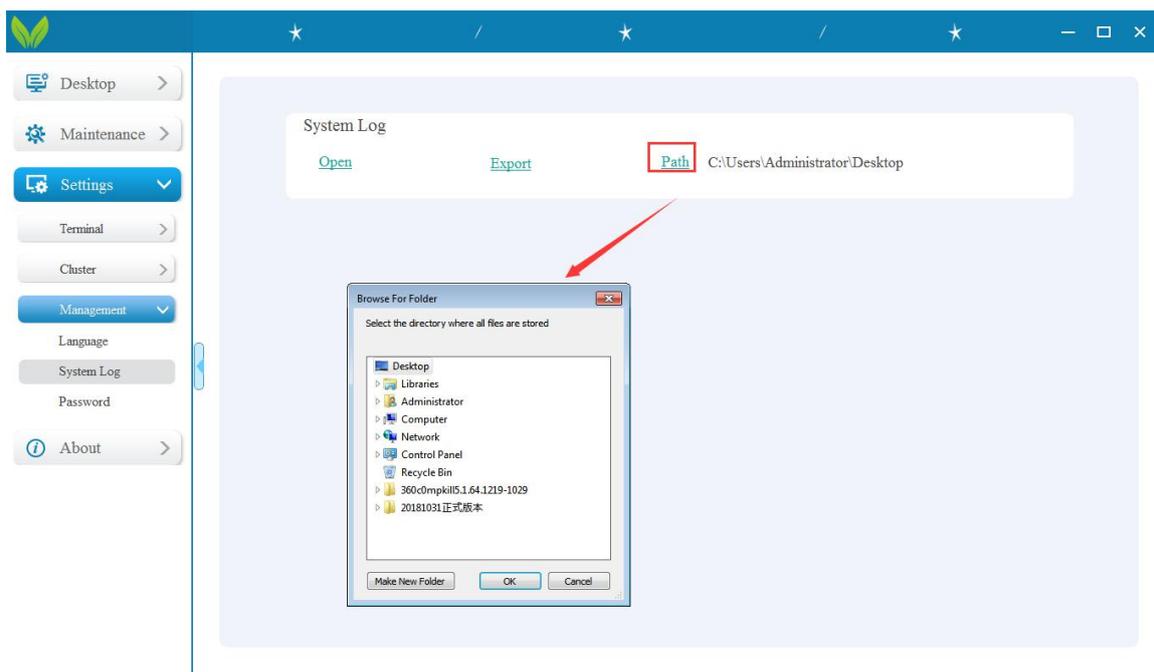
Open System Log directly



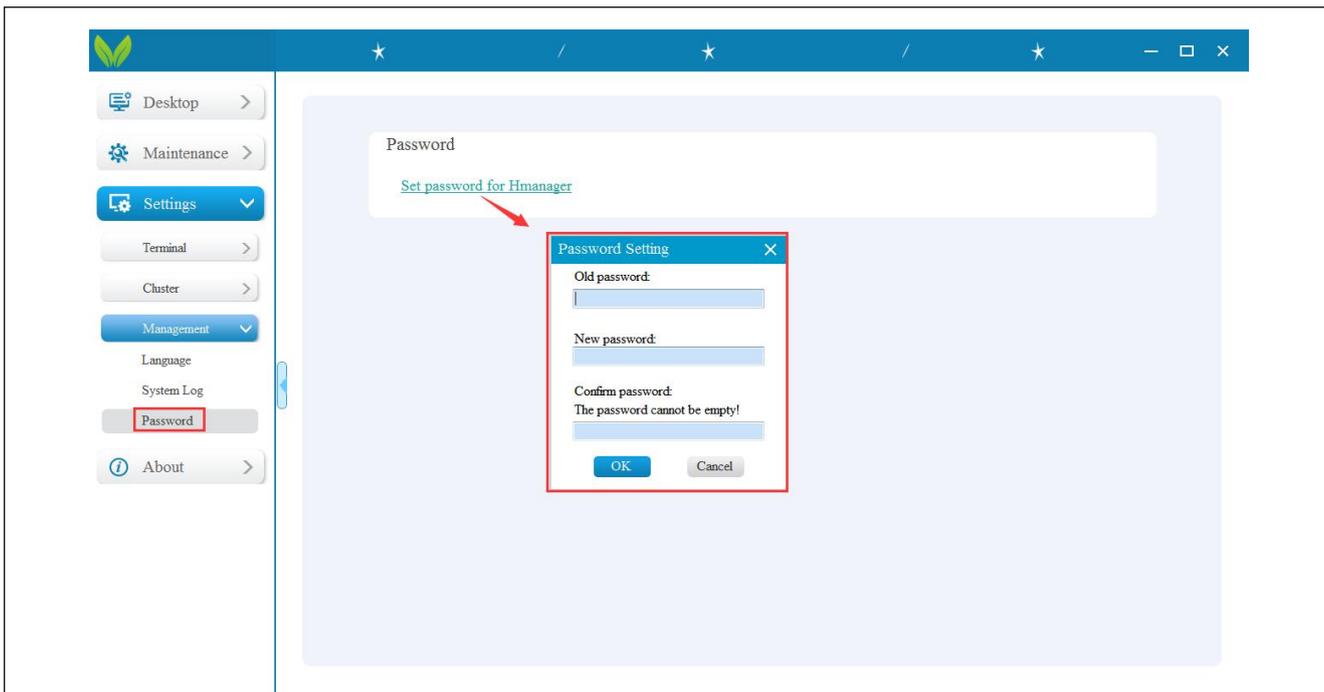
Export System Log.



Path: Select path to save system log.



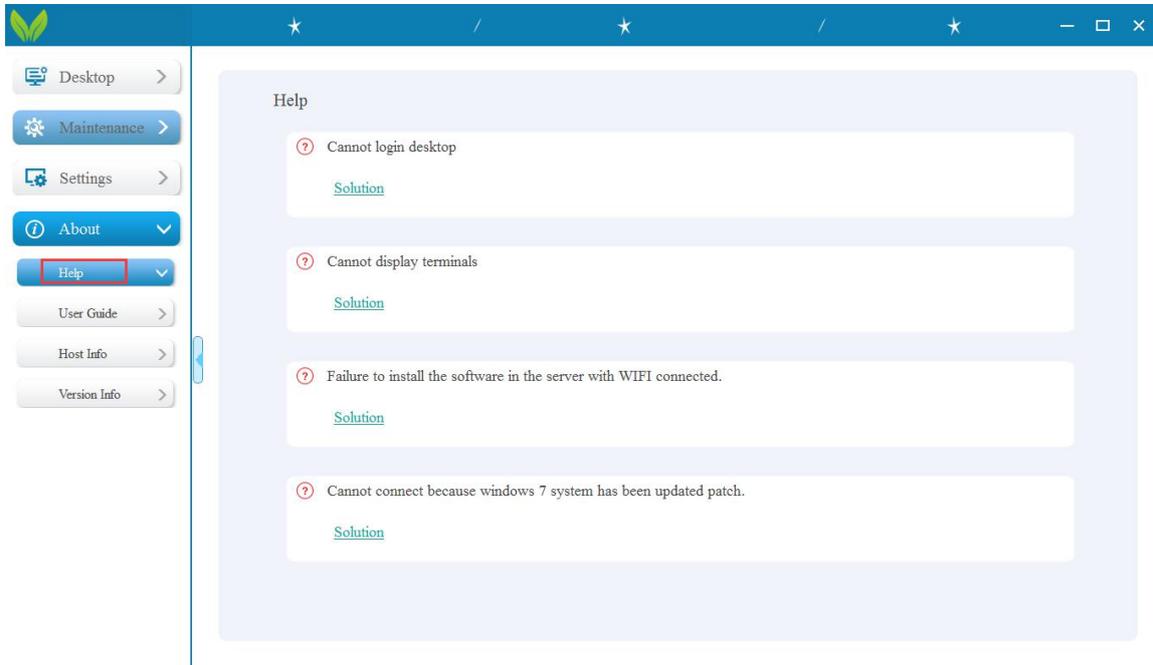
Password: Set password for Hmanager.



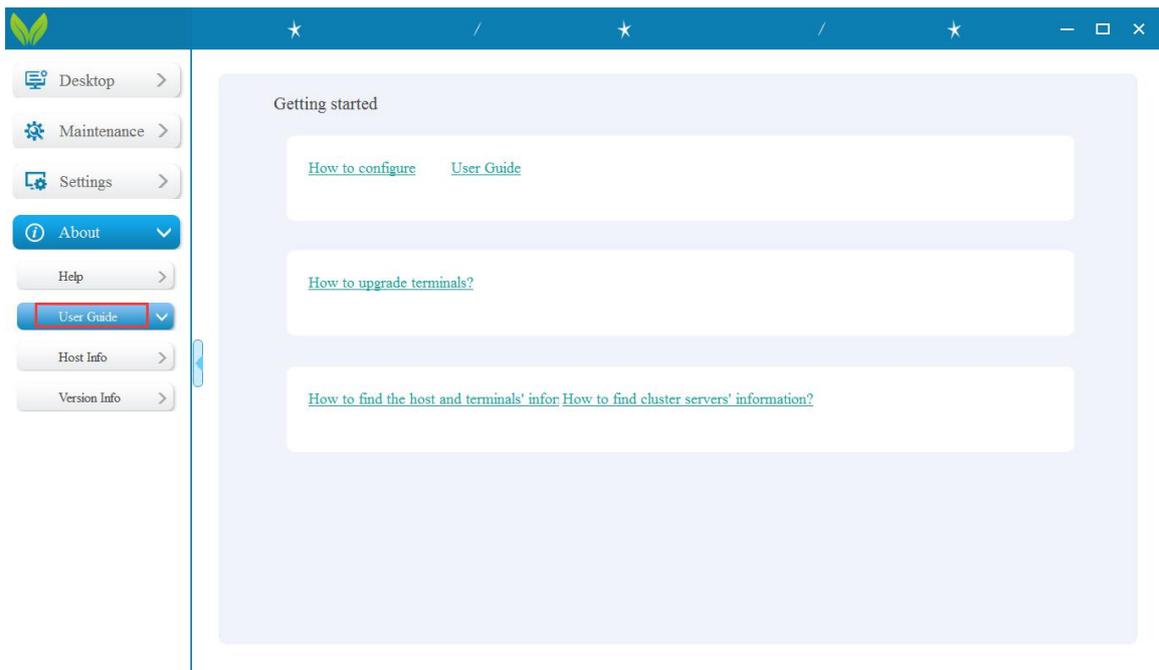
## 2.5 About

Four parts are included: Help, User guide, Host info and Version info.

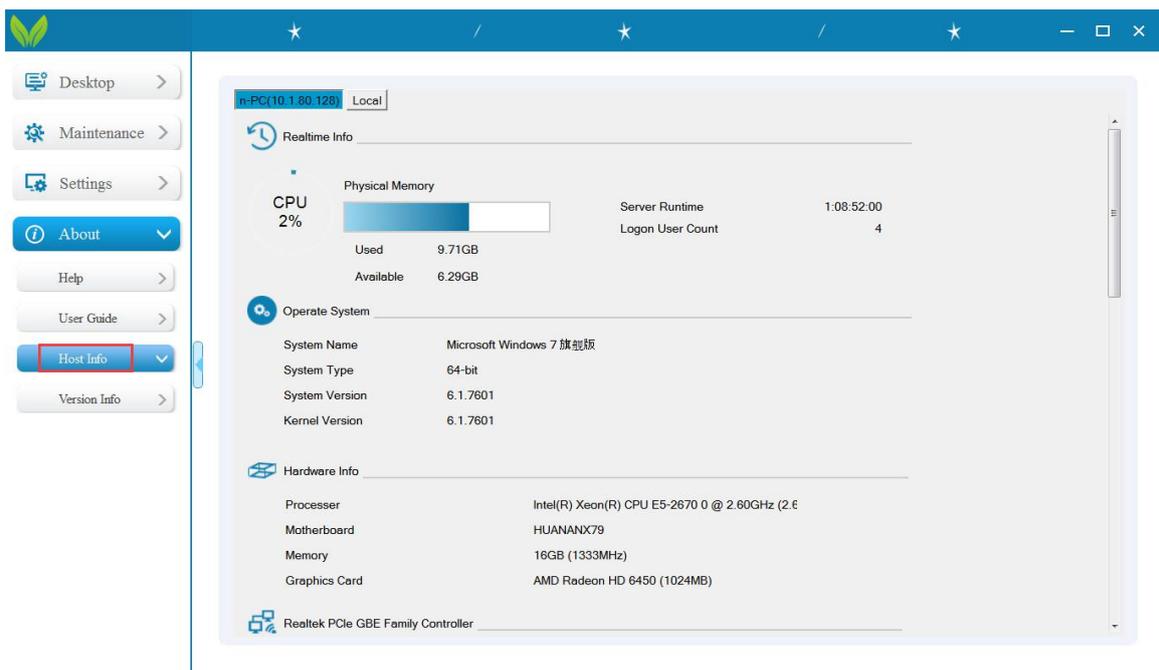
### 2.5.1 Help: Frequently asked questions and answer



### 2.5.2 User Guide: Instructions for using this software



2.5.3 **Host Info:** Check local host and remote server configurations, current running situation.



2.5.4 **Version Info:** Check terminals version info and model.

